



Annual Report 2011

PAK-QATAR GENERAL TAKAFUL

Together we Protect



## PAK-QATAR GENERAL TAKAFUL

Together we Protect

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# Vision

Providing financial protection through Takaful, to everyone



# Missign

- Promote Takaful amongst the masses, encompassing education and awareness, and present an image that is consistent with our ideological values
- Adhere to best ethical practices in all aspects of our operations, while abiding by the Shariah and the law of the land
- Empower our employees by inspiring,

guiding, enabling, and supporting them

- Ensure our support to the community and the environment with excellence
- Ensure customer satisfaction by offering quality products and services driven by their needs
- Ensure optimum returns to the shareholders

#### **COMPANY INFORMATION**

#### **Board of Directors**

H. E. Sheikh Ali Bin Abdullah Al-Thani Chairman
Ali Abdullah Darwesh Vice Chairman
Abdul Basit Al-Shaibei Director

Said Gul Managing Director & Chief Executive Officer

Fawad Yusuf Director
Zahid Hussain Awan Director
Muhammad Maher Al-Jabari Director

#### **Executive Committee**

Ali Abdullah Darwesh
Abdul Basit Al-Shaibei
Said Gul
Ammber
Zahid Hussain Awan
Chairman
Member
Member

#### **Audit Committee**

Fawad Yusuf Chairman Zahid Hussain Awan Member Muhammad Maher Al-Jabari Member

#### **Investment Committee**

Fawad Yusuf Chairman Said Gul Member Zahid Hussain Awan Member

#### **Shariah Board**

Dr. Mufti Muhammad Taqi Usmani Chairman
Dr. Muhammad Zubair Usmani Member
Dr. Mufti Ismatullah Member

#### **Chief Financial Officer & Company Secretary**

Muhammad Kamran Saleem, FCA, FCMA

#### **Registered Office**

Room No. 402-404, 4th Floor, Business Arcade, P.E.C.H.S., Block-6,

Sharea Faisal, Karachi, Pakistan Phone: +92214380357-61 Fax: +92214320358 Email: info@pakqatar.com.pk Web: www.pakqatar.com.pk

#### **Management Committee**

Said Gul Managing Director & Chief Executive Officer

Najmullah Khan Chief Operating Officer

M. Kamran Saleem Chief Financial Officer/Company Secretary &

Head of Human Resource

Ansar Muhammad Head of Information Technology & System

Saifuddin Shaikh Head of Administration Muneeb Afzal Lone Head of Internal Audit Syed Adnan Hasan Head of Marketing

Muhammad Raza Joint Senior Vice President - Underwriting

Abdul Hannan Shadani Vice President - Claims M. Shakir Siddiqui Shariah Compliance Officer

#### **Underwriting Committee**

Said GulChairmanNajmullah KhanVice ChairmanM. Kamran SaleemMember

Muhammad Raza Member & Secretary

Abdul Hannan Shadani Member Muhammad Shahzad Kasumbi Member Ansar Muhammad Member

#### **Retakaful Committee**

Said GulChairmanNajmullah KhanVice ChairmanAnsar MuhammadMember

Muhammad Raza Member & Secretary

Muhammad Saleem Member

#### **Claims Committee**

Said Gul Chairman
Najmullah Khan Vice Chairman
M. Kamran Saleem Member
Saifuddin Shaikh Member
Muhammad Raza Member
Muhammad Saleem Member

Abdul Hannan Shadani Member & Secretary

#### **Information Technology Committee**

Najmullah Khan Chairman
M. Kamran Saleem Member
Ansar Muhammad Member
Saifuddin Shaikh Member
Muneeb Afzal Lone Member

Muhammad Raza Member & Secretary

Muhammad Saleem Member Abdul Hannan Shadani Member

#### **Sales Commitee**

Said Gul Chairman
Najmullah Khan Vice Chairman
M. Kamran Saleem Member
Saifuddin Shaikh Member
Muhammad Raza Member

Muhammad Shahzad Kasumbi Member & Secretary

Abdul Hannan Shadani Member
Tariq Mahmood Member
Arshad Mehmood Member
Zeeshan Bhatti Member
Faisal Rashid Member

#### **NOTICE OF 6th ANNUAL GENERAL MEETING**

**NOTICE IS HEREBY GIVEN** that the sixth Annual General Meeting of Pak-Qatar General Takaful Limited (the Company) will be held on Monday, 30 April 2012 at 11:30 A.M. Qatar International Islamic Bank, Grand Hammad Street, Doha, Qatar to transact the following businesses:

#### **Ordinary Business:**

- 1. To confirm minutes of the fifth annual general meeting held on 27 April 2011.
- 2. To receive, consider and adopt the annual audited financial statements for the year ended 31st December 2011, together with the Directors' and Auditors' Report thereon.
- 3. To appoint Auditors of the Company for the year ending 31st December 2012 and to fix their remuneration.
- 4. To consider any other business with the permission of the Chair.

Date: 09 April 2012

By Order of the Board

Muhammad Kamran Saleem
Company Secretary

Place: Doha

#### **NOTES**:

- 1. A member of the Company entitled to attend and vote at this meeting may appoint another member as his/her proxy to attend and vote instead of him/her. Proxies, in order to be effective, must be received by the Company not less than 48 hours before the meeting. In case of corporate entity, the Board of Directors' resolution/power of attorney with the specimen signature of the nominee shall be produced (unless it has been provided earlier) at the time of meeting.
- 2. Members are requested to immediately notify the change in their addresses, if any.



#### PRODUCT INFORMATION

#### **FIRE & PROPERTY TAKAFUL**

We need safety and security for our business place, home, wealth and everyday casualties. Natural calamities, fire, lightening, burglary, other moral hazards are associated to our everyday life. Pak-Qatar General Takaful Fire and Allied Perils Takaful provides vast coverage against all these risks to make your life and business secure.

Fire Takaful policy provides compensation to the individual participant or firm in the event of damage to the property (i.e. buildings, stock, machinery and other contents) caused by fire, lightning and explosion. We have extended customized coverage for diversified industrial sector companies as per their needs. Risk management services are also extended for the clients with assessing and recommending improvement in risk exposure to mitigate the risks. Our Fire Takaful coverage is extended for losses due to.

- Fire & Lightening
- Domestic Explosion
- Riot and Strike,
- Malicious Damage,
- Standard Explosion,
- Atmospheric Disturbance
- Earthquake (Fire & Shock)
- Aircraft Damage
- Impact Damage,
- Burglary and Housebreaking,
- Electrical Clause "B"

Differentiated product range is also designed to cater to the unmet needs of SMEs and Individual business owners including,

- Property All Risk
- Comprehensive Machinery Takaful
- Home Takaful
- Shop owners' Takaful

#### **MARINE TAKAFUL**

Our Marine Takaful products cater to the needs of business such as traders, shipping agents, courier services, and transport related companies. Marine Cargo is extended for losses /damages pertaining to cargo / freight carried on the vessels, aircraft or road transportation. We provide all risks coverage as well as tailor made products depending upon the needs of our customers. There are various coverage available for the following types of cargo:

#### Marine Cargo

All trading businesses linked with goods imports and exports are covered under this policy. These







may vary from raw material to finished goods. Our policy is accepted at almost all financial institutions for the purpose of Letter of Credit. The product categories include,

- 1. All Risks as per Institute Cargo Clause 'A'
- 2. Institute Cargo Clause 'B'
- 3. Institute Cargo Clause 'C'

#### Marine Inland Transit

We comprehensively cover movement of all kinds of raw material, finished goods and other items pertaining to the business of our clients under the Marine Inland Transit policies. These policies have been designed for damage to the cargo during domestic transit, whether by Road/Rail or by Air.

#### **MOTOR TAKAFUL**

Vehicles today have become a necessity, whether for personal or commercial needs. They have, in essence, become assets to us which require protection. PQGTL Motor Takaful offers comprehensive coverage for private and commercial vehicles. The vehicle is protected for losses incurred as a result of traffic accident and liabilities that could incur due to accident. The business is enriched with valued clientele and duly competent staff at the backend for best service provisions.

Pak Qatar's comprehensive Motor Takaful policy gives you the maximum coverage against theft, accidental damage and third party liability inclusive of Terrorism coverage with greater benefits, innovative features and hassle free post and pre takaful processing. The major scope of our cover includes accidental external means, fire external explosion, snatch and theft, malicious act, riot & strike damage and natural calamities. Terrorism and Third Party liability i.e., Property Damage, Bodily Injury, & Death are additional features of the policy. The package also includes Satellite Tracking system arranged through qualified Tracking companies for round the clock surveillance of your vehicle. The special features of our product includes,

- Satellite car tracking device
- Competitive pricing
- Proficient claim staff
- Dedicated claim hotlines
- Minimum claim settlement time
- Credit facility at all major workshops across the country

#### **ENGINEERING TAKAFUL**

The world of engineering involves a lot of incontrollable factors which make it occupied with all sorts of incidents. Accidents whether minor or major can cause major setbacks and can cause costly delays that endanger the schedule and integrity of the project. PQGTL Engineering Takaful provides your construction site the protection you need to safeguard the unforeseen incidents. Risk management services are also extended for the clients with assessing and recommending important areas to mitigate the risks.

Our offerings are customized and based on the actual need of the client. It includes Contractor's All Risk (CAR), Contactor's Plant & Machinery/Equipment (CPM/CPE) covering civil works like construction of roads, bridges, dams, high rises, housing projects, comprehensive and adequate protection against loss or damage



in respect of the construction plant, equipment and machinery respect of property damage arising in connection with the execution of a construction project. Other major covers include Erection All Risk (EAR), Machine Breakdown (MB), and Electronic Equipment Takaful (EET).

#### Contractor All Risk (CAR) Takaful

CAR Takaful offers comprehensive and adequate protection against all the risks involved in the construction of civil works of any kind, including surrounding property and third-party claims in respect of property damage or bodily injury arising in connection with the execution of a project.

#### • Electronic Equipment Takaful

Electronic Equipment Takaful covers all equipments with moderate power requirements against material damage. The coverage is extended for all electrical and electronic systems such as Electronic Data Processing (EDP) equipment, Electrical equipment for medical use, Communication facilities, Lighting and navigation facilities and Equipment for research and materials testing.

#### Machinery Breakdown Takaful

The Machinery Breakdown Takaful policy covers sudden and unforeseen physical damage or loss due to any accidental electrical or mechanical breakdowns to the Participant machinery whilst being at work or rest and during any cleanup, inspection, overhauling or subsequent re-erection and removal to another position within the premises.

#### Erection All Risk Takaful

Erections All-Risk's (EAR) Takaful provides cover against all the risks involved in the erection of machinery, plant and steel structures. If the Participant suffer any unforeseen and sudden physical loss or damage from any cause, other than those specifically excluded, in a manner necessitating repair or replacement, the Participant shall be indemnified in respect of such loss or damage in anyone event the limit of indemnity where applicable and not exceeding in all the total sum expressed in the Schedule as hereby covered.

#### **LIABILITY TAKAFUL**

Liability Takaful provides coverage against legal liability to pay compensation to any third party for accidental bodily injury or death and/or direct damage to the material property of any third party arising due to any accident caused by Participant's business activities. Our Liability Takaful product provides compensation in respect of legal liability by law to third party for Bodily injury and / or death and Property damage.

#### • Premises Liability (Third Party/ Public Liability) Takaful

Exposures arise from the legal duties associated with the ownership, use, occupancy, and/or possession and control of land. These include the duties an owner owes to a tenant, the duties a tenant owes to an owner, the duties one tenant owes to other tenants, and the duties a possessor owes to a "third person" - that is, a person who is not a party to the lease and who is on the premises (or in the vicinity thereof) for a reason other than to work as an employee of the processor.







#### Products Liability Takaful

Product Liability is the legal responsibility of the manufacturer, distributor, or retailer to the user or consumer of a product. The liability arises out of the manufacture distribution, or sale of an unsafe, dangerous, or defective product, and the failure of the manufacturer, distributor, or retailer to meet the legal duties imposed with respect to the particular product. PQGTL safeguards Participant interest for all such due payments.

#### Employer's Liability Takaful

An employer may become liable to his employee if due to the negligence of the employer the employee is injured at work. Our Employer's Liability Takaful policy will protect the employer in such a case and will pay all sums that the employer becomes legally liable to pay to his employee as compensation. In addition, it will pay for legal fees incurred in preparing a defense in a court of law. Any penalties herein are not covered.

#### **MISCELLANEOUS TAKAFUL**

Other than contemporary offerings, Pak Qatar General Takaful also adheres to differentiated propositions as required as per the need of clients. This coverage is personalized and tailor made with the corporate requirements. Cash in Safe, Cash in Transit, Fidelity Guarantee and Personal Accident Takaful coverage are prominent in this section. Differentiated offering of ATM Withdrawal Takaful is also extended for banking clients. Various products offered under miscellaneous portfolio includes,

#### MONEY TAKAFUL

Cash, during transit or safely kept, have always been a reason for concern and insecurity. Money Takaful assures security by providing coverage with respect to:

- i. **Cash in Safe:** Coverage of Cash/Money whilst in Safe at participants premises at home, office or shop under lock & key.
- ii. **Cash in Transit:** Coverage of Loss due to cash/money whilst in transit (Office to Bank & vice versa, etc.)
- iii. **Cash on Counter:** Loss coverage of cash/money during hold-ups within the business premises while placed on counter

#### • Fidelity Guarantee Takaful

The product is offered to employers to cover infidelity of their employees who hold position of trust like handling cash, stocks, store keeping, etc. This policy is designed to avoid misappropriation and embezzlement risk committed by permanent employees during the bourse of business.

#### Personal Accident Takaful

This Takaful covers the 'Death', bodily injury, Total and Partial Disablement directly or indirectly caused by an accident.

#### **DIRECTORS' REPORT**

Dear Shareholders,

On behalf of the Chairman and the Board of Directors of Pak-Qatar General Takaful Limited (hereinafter referred to as "the Company" or "PQGTL"), I welcome you all to the 6th Annual General Meeting of PQGTL for the year 2011.

#### 1. Economic Overview

Despite devastating floods in the early part of the fiscal year, Pakistan's economy managed to grow by 2.4 percent in FY 11. Lack of international response to the devastation seemed no obstacle towards government's determination, being able to address the challenges despite several fiscal constraints. The term "blend" sounds perfect, government's effort along with the community work and the resilience of the agri sector helped overcome the natural disaster evidencing the nation's economy to be self sufficient.

Concerning inflation figure during 2011 were kept under check and the average CPI Inflation was 11.86% during the year. The scenario helped ease the monetary stance, positioning the discount rate to 12% from 14%. SBP is expected to maintain this monetary stance and this would encourage the economic activity. Energy Crisis during the outgoing year was another key concern resulting in various strategies being adopted by the government including the rental power project to increase generation capacity.

Pakistan's external account witnessed surprising improvement during FY 11. Surplus of US\$ 2.5 billion was recorded as compared to US\$ 1.3 billion in the previous year. Work remittances have also increased from US \$ 10 billion in 2010 to US \$ 11.2 billion in the current year and the total exchange reserve stood at US \$ 17 billion on December 31, 2011. Under this favorable scenario, pressure on rupee was particularly lower in FY 11 as it depreciated by just 0.7% during the year.

Marching forward, experts forecast 4.2 percent economic growth anticipating strong agricultural performance, recovery in manufacturing sector and positive outcomes from strategies adopted to overcome energy shortfall. Above all, the plans and forecasts may not be possible without a healthy political environment. A need for consensus over strategic issues seems to be a key in discovering a prosperous Pakistan.

#### 2. Industry Overview

Pakistan Insurance industry has been saturated; which outlined negative growth last year as compared to Takaful which raised the bars with more than 50% growth consistently for last two years. The increasing penetration of Takaful has led to the formation of Takaful windows by conventional players. Currently there are only two players operating in Family Takaful and three are operating in General Takaful segment. A significant threat to Takaful Sector is due to possible introduction of window takaful operators from conventional insurers. If introduced, window takaful could pose threat to the cause of takaful if not properly monitored and controlled by the regulators.

#### 3. Your company's performance

### 3.1. Financial Highlights:

We give below the financial highlights of the company:

	2011 Rupees	2010 (re-stated) Rupees
Wakala Income	121,755,631	75,802,544
Commission Expense	(19,446,325)	(15,278,948)
Management Expense	(86,177,569)	(92,673,030)
	16,131,737	(32,149,434)
Modarib share of PTF investment Income	1,496,409	1,463,729
Net Investment Income	28,903,885	25,390,387
General & Administrative Expenses	(35,052,553)	(38,581,666)
Other income / (charges)	(3,308)	182,903
Worker's welfare fund	(229,523)	-
Profit / (Loss) before taxation	11,246,641	(43,694,081)
Provision for Taxation - current	(1,379,104)	(1,013,870)
- deferred	(1,310,214)	16,082,895
Profit / (Loss) after taxation	8,557,323	(28,625,056)
Earning / (Loss) per share	0.28	(0.93)

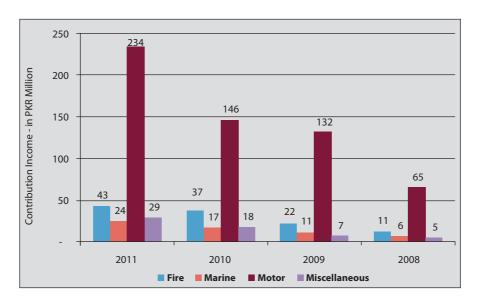
#### 3.2. Contribution:

During the fourth year of operation, PQGTL was able to achieve a gross contribution of Rs. 330 million. It is an increase of 52% over the preceding year's figure of Rs. 217 million. Segment wise comparatives are provided below;

	2011	2010	2009	2008			
	Rupees						
Fire	43,091,563	36,731,664	22,343,503	11,445,609			
Marine	24,111,861	16,814,507	10,526,689	5,857,882			
Motor	234,229,501	146,131,867	132,187,646	64,526,347			
Miscellaneous	29,039,003	17,504,286	6,644,145	4,591,137			
	330,471,928	217,182,324	171,701,983	86,420,975			

The table above evidences an increasing trend in volumes for all segments. Business growth in each segment is analyzed below:

#### **Business Growth**



A reasonable growth is witnessed in all segments, keeping in view the challenges of a new company and the competitive environment of the industry.

#### **Business Mix**

Fire
Marine
Motor
Miscellaneous

ı	2011		2010		2009		2008	
	Rupees	%age	Rupees	%age	Rupees	%age	Rupees	%age
	43,091,563	13%	36,731,664	17%	22,343,503	13%	11,445,609	13%
	24,111,861	7%	16,814,507	8%	10,526,689	6%	5,857,882	7%
	234,229,501	71%	146,131,867	67%	132,187,646	77%	64,526,347	75%
	29,039,003	9%	17,504,286	8%	6,644,145	4%	4,591,137	5%
	330,471,928	100%	217,182,324	100%	171,701,983	100%	86,420,975	100%

The motor segment continued to be a major contributor to the overall business volume. The miscellaneous segment showed a marginal increase in its weightage from FY 2010.

#### 3.3. Claims

During the year 2011, PQGTL incurred net claims' expense amounted to Rs. 156 million as compared to Rs. 134 million in 2010. The percentage increase in claims was kept under check as it was just an increase of 17% from 2010. The improvements are a result of prudent underwriting that has helped achieved such results for the motor segment. Following is the claim analysis and its comparisons with previous year:

	2011		2010		
	Rupees	Rupees %age		%age	
Fire	10,560,334	7%	4,123,291	3%	
Marine	8,725,734	6%	4,030,087	3%	
Motor	129,106,884	83%	123,966,831	93%	
Miscellaneous	7,962,546 5%		1,677,268	1%	
	156,355,498	100%	133,797,477	100%	

The claim expense ratio on the basis of gross contribution in each segment during the year 2011 remained as under:

		2011				
	Gross Gross		Claims vs,	Gross	Gross	Claims vs,
	Claims	Contribution	Contribution	Claims	Contribution	Contribution
	Rup	Rupees %ag		Rup	ees	%age
Fire	11,413,669	43,091,563	26%	7,515,345	36,731,664	20%
Marine	10,682,901	24,111,861	44%	10,417,005	16,814,507	62%
Motor	154,998,429	234,229,501	66%	141,601,283	146,131,867	97%
Miscellaneous	10,302,686	29,039,003	35%	2,866,961	17,504,286	16%
	187,397,685	330,471,928	57%	162,400,594	217,182,324	75%

A high gross claim ratio was addressed to be a concern in the motor segment during the year 2010. The figure for 2011 has improved significantly and not only is the increase in gross contribution the rationale; control over claims played an equally important role. The overall status displays an improved performance, reducing this ratio to 57% in 2011.

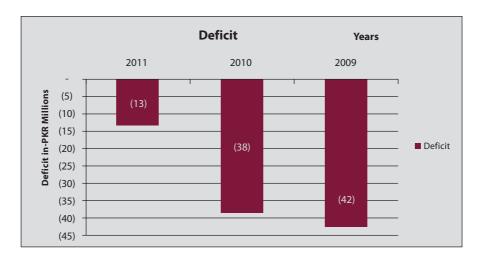
#### 3.4. Investment Income

With limited Shariah compliant mode of investments available in Pakistan, your company was able to post satisfactory performance during the outgoing year. Analysis is provided below;

Shareholders' Fund Participant Takaful Fund

20	11	20	010		
Year-end	Year-end Income for		Income for		
Investment	the year	Investment	the year		
Rup	ees	Rup	Rupees		
180,092,110	30,710,848	166,307,878	25,390,387		
15,905,759	3,741,007	17,456,422	3,659,323		
195,997,869	34,451,856	183,764,300	29,049,710		

#### 3.5. Participant Takaful Fund



The statistics above present an improved performance of the fund as it is on its way to achieve a break-even. The improved performance owes a lot to the efforts in non-motor segment.

#### 3.6. Shareholders' Fund

Analyzing profit before tax, 2011 was the profitable year for Pak-Qatar General Takaful Limited. Accumulated losses as at December 31, 2010 amounted to Rs. 41 million and the outgoing year has brought this to Rs. 32.5 million, posting a profit of Rs 8.5 million. Strong foundation has been laid to witness successive profitable years, eliminating deficits and realizing surpluses.

#### 4. Credit Rating

The JCR-VIS rating agency has reaffirmed the Insurer Financial Strength (IFS) rating of Pak-Qatar General Takaful Limited at 'BBB+' (Triple B Plus), and the outlook on the assigned rating also remains 'Stable'.

#### 5. Human Resource

Your Company lays emphasis on building and sustaining an excellent organization climate based on human performance. Performance management is the key word for the Company. The company has developed an environment of harmonious and cordial relations with its employees. We have been successful in solidifying your company's infrastructure and the stability in processes is evident from its results. All of the above may not have been possible without your company's investment in quality human resource.

#### 6. Sales & Marketing

At the start of 2011, sales function was realigned into 'Branch' model with a total of 11 branches across the country under the supervision of consistent performers, which induced greater motivation replicating into major breakthroughs on the business fronts. In addition, competent industry professionals and large producers were also taken on board for strengthening this section. Activation of business monitoring and coordination domain was also carried out for centralized reporting, adherence of standard procedures and timely assistance to sales function aiding to bridge communication between front and back offices. Centralized Market intelligence & key account management philosophy were introduced for provisioning of one-window servicing to key clients, specifically Islamic Banks and also provided comprehensive support to sales section.

#### 7. Other Strategic Achievements

Active efforts and quality servicing lead the company to successfully secure 90% of its corporate & Islamic Banking Assets renewals. PQGTL is currently extending comprehensive assets covers to prominent Islamic Banks. Major emphasis was also extended for conversion of corporate and SME business available in major industrial locations of the country. The company also executed exclusive Auto Ijara arrangements with various Islamic Banks during 2011, and thus become the largest Takaful service provider to Islamic Banking Industry. Initialization of Bancatakaful arrangements with exquisite products during the year depicts company's emphasis for mass market penetration and portfolio diversification. Our arrangements with Retakaful partners and local financial institutions were also executed successfully with significant enhancement of limits for the year. We are strongly focusing on development of non-motor business targeting corporate clients and SMEs along with maximum leverage through our existing relationships for alternate channel arrangements for the upcoming year 2012.

#### 8. Business Challenges and Future Outlook

Economic environment is likely to remain tough during 2012 owing to persistently high inflation, soaring fiscal deficit coupled with structural issues like energy shortages. Key focus would be on quality of service, controlling costs, improving efficiencies by risk management and prudent underwriting. The current political & economic setup has adhered greater challenge for growth for businesses operating in the country.

Retakaful availability has remained major challenge as the global industry is also in developing phase, and is being dealt with strengthening relations with existing partners. Credit rating as discussed was reaffirmed this year but we are striving for enhancement, foreseeing much better financial results for 2012 as the foundation has been laid in 2011. We will be focusing on betterment of our portfolio mix and the spotlight is on non-motor business targeting corporate clients and SMEs along with maximum leverage through our existing relationships for alternate channel arrangements for the upcoming year 2012. Induction of seasoned professionals and targeting industrial avenues will be key initiative planned for the year.

#### 9. Compliance with Code of Corporate Governance

The Company has complied with the requirements of the Code of Corporate Governance set out by the Securities and Exchange Commission of Pakistan. A statement to the effect is annexed with the report.

#### 10. Board of Directors

#	Director	Number of meetings attended
1	Sheikh Ali Bin Abdullah Al-Thani	1
2	Ali Abdullah Darwesh	1
3	Abdul Basit Al-Shaibei	1
4	Said Gul	4
5	Fawad Yusuf	4
6	Zahid Hussain Awan	4
7	Mohammed Maher Al Jaabri	4

Leave of absence was granted to directors who could not attend the Board Meetings.

#### 11. Corporate and Financial Reporting Frame Work

- The financial statements prepared by the management of the company present fairly its state of affairs, the result of its operations, cash flow and changes in equity.
- Proper books of accounts have been maintained by the Company.
- Appropriate accounting policies have been consistently applied in preparation of financial statements, except some changes in accounting policies, which are appropriately disclosed in notes to the financial statements for the year ended 31 December 2011, and accounting estimates are based on reasonable and prudent judgment.
- The International Accounting Standards, as applicable in Pakistan, have been followed in preparation of financial statements and any departure there from has been adequately disclosed.
- The system of internal control is sound in design and has been effectively implemented and monitored.
- There are no significant doubts upon the Company's ability to continue as a going concern.
- There has been no material departure from the best practices of Corporate Governance, as detailed in the listing regulations.
- Key operating and financial data for the last five years is attached.
- The accumulated balance in provident fund account as at 31 December 2011 was Rs. 8,215,908/-.
- No trading in shares has been made by the Chief Executive, Directors, Chief Financial Officer, Company Secretary, their spouses and minor children.

#### 12. Statement of Ethics and Business Practices

The Board has adopted the statement of Ethics and Business Practices. All employees are informed of this statement and are required to observe these rules of conduct in relation to business and regulations.

#### 13. Auditors

The present auditors, M/s. Ernst & Young Ford Rhodes Sidat Hyder & Co., Chartered Accountants, retire and since they have completed their tenure of five years, are not eligible for reappointment. The Board of Directors of your company has proposed the name of M/s. M. Yousuf Adil Saleem & Co., Chartered Accountants, member firm of Deloitte Touche Tohmatsu Limited for the appointment as auditors of the Company for the year ending 31 December 2012.

#### 14. Earnings per Share

The basic and diluted earnings per share of the Company were Rs. 0.28 (2010: Loss per Share Rs. 0.93) per ordinary share of Rs. 10/- each.

#### 15. Pattern of Shareholding

The Pattern of shareholdings of the Company is attached.

#### 16. Appreciation

We appreciate the hard work and diligence of the Company's employees in achieving the milestones set for the outgoing year.

#### 17. Vote of Thanks

On the behalf of the Board, I thank, the valued participants, the Securities and Exchange Commission of Pakistan, our Shariah advisors, our shareholders and the sponsors for their continued guidance, co-operation and understanding extended to us.

#### 18. Conclusion

In Conclusion, we bow, beg and pray to Almighty Allah, Rahman-o-Ar-Rahim, for the continued showering of His blessing, guidance, strength, health, and prosperity to us, our Company, Country and the Nation; Ameen; Summa Ameen.

For and on behalf of the Board of Directors Pak-Qatar General Takaful Limited

> **SAID GUL** Chief Executive Officer

Doha - 09 April 2012

# PAK QATAR GENERAL TAKAFUL LIMITED KEY FINANCIAL DATA

Rupees in Thousand

	FY 2011	FY 2010	FY 2009	FY 2008
			(Restated)	(Restated)
Gross Contribution	330,472	217,182	171,702	86,421
REVENUE ACCOUNT				
Contribution-Net of Re-Takaful	103,051	87,425	52,146	6,765
Earned Wakala Fee	121,756	75,803	51,511	16,459
Claims less Re-Takaful	(135,742)	(138,370)	(100,552)	(22,835)
Commission & Expenses	(491)	(1,820)	913	3,439
Investment Income less Impairment	32,645	29,050	44,095	1,957
Cede money contributed to Waqf Fund	-	-	-	-
Management & General Admin. Expense	(123,195)	(131,866)	(89,853)	(46,448)
Other Income/(Loss)	(3)	183	(1)	(189)
Others Reserves	2,876	(2,440)	(2,576)	(306)
Loss before tax	897	(82,035)	(44,317)	(41,158)
Provision for tax	(2,689)	15,069	5,593	10,890
Profit/(Loss) After Tax	(1,792)	(66,966)	(38,724)	(30,268)
BALANCE SHEET				
Investments	131,274	183,764	221,674	122,485
Cash & Bank balances	81,817	14,316	30,164	135,543
Deferred Tax Asset	21,579	22,889	15,554	965
Other Assets	160,332	100,567	74,729	42,361
Fixed Assets	48,619	53,836	52,458	32,919
Issued, subscribed & paid up capital	307,800	307,800	307,800	307,800
Advance against future issue of Share Capital	-	2,661	2,661	2,661
Accumulated surplus/(loss)	(136,609)	(134,817)	(85,048)	(29,128)
General Reserve	217,564	150,385	118,279	40,912
Other Liabilities	54,867	49,344	50,888	12,028

**Annual Report 2011** 

# PAK QATAR GENERAL TAKAFUL LIMITED KEY FINANCIAL RATIOS

	FY 2011	FY 2010	FY 2009	FY 2008	FY 2007
Growth in:					
Gross Contribution	52%	26%	99%	5231%	-
Contribution-Net of Re-Takaful	18%	68%	671%	543%	_
Earned Wakala Fee	61%	53%	202%	-	_
Claims less Re-Takaful	-2%	38%	-541%	5717%	
Commission and Expenses	-73%	-299%	-98%	138%	_
Investment Income (without Impairment)	12%	-34%	92%	55%	-
Current Ratio	6.79	6.03	6.37	8.49	90.46
Fixed assets turnover	0.61	(0.51)	0.09	0.76	1.03
Revenue per share (Rs.)	1.01	(0.88)	0.13	0.59	0.48
Earning per shares (Rs.)	0.28	(0.93)	0.02	(0.61)	(0.18)
Gross Claim to Gross Contribution (Less Retakaful)	53%	88%	75%	35%	-70%
Management Expenses to Gross Contribution	37%	61%	52%	54%	1233%
Management Expenses to Wakala Fee	100%	174%	174%	117%	-
Gross Commission Expense to Gross Contribution	0%	-1%	5%	3%	6%
Wakala fee to Gross Contribution	37%	35%	30%	46%	-
Retakaful to Gross Contribution	22%	28%	24%	24%	135%
REVENUE DISTRIBUTION (PTF)					
Claims (Including IBNR)	132%	158%	193%	338%	-26%
Other Reserve	-3%	3%	6%	5%	0%
Direct expenses	2%	1%	0%	3%	0%
Rebate	-18%	-15%	-15%	-71%	0%
Net Investment income	-2%	-3%	-2%	-5%	0%
Deficit for the year	-10%	-44%	-82%	-169%	126%
	100%	100%	100%	100%	100%
REVENUE DISTRIBUTION (SHF)					
Commission	16%	20%	14%	8%	_
Management expenses	71%	122%	130%	192%	_
Modarib share	-1%	-2%	-1%	-1%	_
Net investment income	-24%	-33%	-86%	-9%	-
General and administrative expenses	29%	51%	51%	89%	-
Other (Loss) / Gain	0%	0%	0%	1%	-
Cede money	0%	0%	0%	0%	-
Taxation	2%	-20%	-9%	-66%	-
Profit / (Loss) after Taxation	7%	-38%	1%	-114%	-
	100%	100%	100%	100%	0%

# STATEMENT OF COMPLIANCE WITH THE CODE OF CORPORATE GOVERNANCE

For the year ended 31 December, 2011

This statement is being presented to comply with the Code of corporate governance for Insurance Companies for the purpose of establishing a framework of good governance, whereby an Insurance company is managed in compliance with the best practices of corporate governance.

The Company has applied the principles contained in the Code in the following manner:

- 1. The directors have confirmed that none of them is serving as a director in ten or more listed companies, incorporated in Pakistan.
- 2. All the resident directors of the Company are registered as taxpayers and none of them has defaulted in payment of any loan to a banking company, a DFI or an NBFI or, being a member of stock exchange, has been declared as a defaulter by a stock exchange.
- 3. The Company has prepared a 'Statement of Ethics and Business Practices, which has been signed by all the directors and employees of the Company.
- 4. The Board has developed a vision/mission statement, overall corporate strategy and significant policies of the Company. A complete record of particulars of significant policies along with the dates on which they were approved or amended has been maintained.
- 5. All the powers of the Board have been duly exercised and decisions on material transactions, including appointment and determination of remuneration and terms and conditions of employment of the CEO, have been taken by the Board.
- 6. The meetings of the Board were presided over by the Chairman and, in his absence, by a director elected by the Board for this purpose and the Board met at least once in every quarter. Written notices of the Board meetings, along with agenda and working papers, were circulated at least seven days before the meetings. The minutes of the meetings were appropriately recorded and circulated.
- 7. The Board has established a system of sound internal control, which is effectively implemented at all levels within the company. The company includes all the necessary aspects of internal control given in the code.
- 8. No orientation course for the directors during the year was arranged, however, directors being seasoned bankers, insurance & investments professionals and experienced businessmen; they are aware of their responsibilities as directors.
- 9. The directors' report for this year has been prepared in compliance with the requirements of the Code and fully describes the salient matters required to be disclosed.
- 10. The financial statements of the Company were duly endorsed by CEO and CFO before approval of the Board.

- 11. The directors, CEO and executives do not hold any interest in the shares of the Company other than that disclosed in the pattern of shareholding.
- 12. The Company has complied with all the corporate and financial reporting requirements of the Code.
- 13. The Board has formed underwriting / claim settlement and retakaful committee.
- 14. The Board has formed an audit committee. It comprises 3 members, of whom all are non-executive directors including the chairman of the committee.
- 15. The meetings of the committees were held as required in the Code. The terms of reference of the audit committees have been formed and advised to the committee for compliance.
- 16. Internal audit function is operational.
- 17. The statutory auditors of the Company have confirmed that they have been given a satisfactory rating under the Quality Control Review programme of the Institute of Chartered Accountants of Pakistan, that they or any of the partners of the firm, their spouses and minor children do not hold shares of the company and that the firm and all its partners are in compliance with International Federation of Accountants (IFAC) guidelines on code of ethics as adopted by Institute of Chartered Accountants of Pakistan.
- 18. The statutory auditors or the persons associated with them have not been appointed to provide other services and the auditors have confirmed that they have observed IFAC guidelines in this regard.
- 19. We confirm that all other material principles contained in the Code have been complied.

On behalf of the Board of Directors

**SAID GUL** Chief Executive Officer

# SHARIAH AUDIT REPORT TO THE BOARD OF DIRECTORS

for the year ended 31 December 2011

الحمد لله رب العلمين والصلاة والسلام على سيد الأنبياء والمرسلين محمد النبي الأمي وعلى آله وصحابه أجمعين ، وبعد؛

We have examined the accompanying financial statements of **Pak-Qatar General Takaful Limited** (hereafter referred to as "the Company") for the year ended 31 December 2011.

We acknowledge that, as Shariah Advisory Board members of the Company, it is our responsibility to ensure that the financial arrangements, contracts and transactions entered into by the Company with its clients and stakeholders are in compliance with the requirements of Shariah rules and principles. It is the responsibility of the Company's management to ensure that the rules, principles and guidelines set by the Shariah Advisory Board are complied with, and that all policies and services being offered are duly approved by the Shariah Advisory Board. The primary scope of our audit is to review the Company's compliance with Shariah Guidelines, and include the examination of the appropriate evidence of transactions undertaken by the Company during the year 2011.

The Shariah Advisory Board with the coordination of Shariah Compliance Department of the Company has decided to conduct internal Shariah audit on a quarterly basis, as the exercise is directly related to the Company's future growth, sustainability and alignment with the original vision.

Members of the Shariah Advisory Board visited the premises frequently and observed different transactions and activities. Any surfacing issues were resolved during meetings with the management, which was then directed to implement the suggested course of action.

We are glad to observe that the management is working diligently to ensure compliance in all respects including misspellings and fraud, as well as working towards developing an atmosphere consistent with our vision in the Company's branches. We have also observed and increased emphasis on Takaful and Ethics in the training for new recruits.

The Shariah Department has worked tirelessly in order to prepare a work force that believes in the philosophy of Takaful. In that regard, the Department has always gone out of its way to train new personnel as well as could be hoped, and also transfer and share this knowledge with other companies in order to help them better understand Takaful's inherent Islamic values and economic benefits and practicality. The Shariah Department remains easily accessible to all members of the organisation as well as individual or corporate entities through all channels of communication, and plays an active role in laying misconceptions to rest.

It is the responsibility of the Shariah Advisory Board to express its opinion on the submitted financial statements. In our opinion, and to the best of our understanding based on provided information and explanations:

- (i) Financial transactions undertaken by the Company, during the year ended 31 December 2011 (except those few which had some irregularities from the Shariah point of view and were duly resolved) were in accordance with SAB's guidelines as well as the requirements of Takaful Rules, 2005;
- (ii) The Operations Department has performed much better in 2011 than it did in 2010, with respect to underwriting and claims. Cases were sampled randomly, and it was heartening to note that not a single case had violated the Shariah Guidelines in any respect. Moreover, rejected claims were also sampled to see if there had been malpractice. Alhamdulillah! We did not find any unfairly rejected claims or other transgressions against the Shariah, and
- (iii) Consequently, we found the Company to be in accordance with the Shariah principles in all transactional respects. Moreover, we also concur with the accounting policies adopted for incorporation of Participant Takaful Fund (Waqf Fund) into the accompanying financial statements.

O Allah! Enable us to see the Truth as Truth and give us the ability to follow it. And enable us to see the falsehood as false and give us the ability to refrain from it. Ameen.

On behalf of Chairman of Shariah Advisory Board

Dr. Mufti Ismatullah

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Shariah Advisory Board Member

Mufti Muhammad Zubair Ashraf Usmani

Shariah Advisory Board Member

KARACHI 07 April 2012

## شریعه و د از بورث برائے بورد آف دائر یکٹرز

الحمد لله رب العلمين والصلاة والسلام على سيد الأنبياء والمرسلين محمد النبي الأمى وعلى آله وصحابه أجمعين ، وبعد؛

الحمد للد، ہم نے پاک قطر جزل تکافل لمیٹڈ جے بعد ازاں'' سینی'' سے تعبیر کیا گیا ہے، کے مالیاتی الٹیٹمنٹس برائے سال 2011ء کا شری اعتبار سے جائزہ لیا۔

ہم کمپنی کے شریعہ ایڈوائزری بورڈ کی حیثیت سے اس بات سے بخو بی باخبر ہیں کہ کمپنی اور شرکاءِ تکافل سے متعلق تمام مالی معاملات اور مختلف عقو دومعا ہدات کو شرقی قواعد وضوا ابطے مطابق بیتی بتانا ہماری بنیادی و مدداری ہے۔ اسی طرح کمپنی کی منتظمہ کمپنی کی مختلے کہ بھی بید و مدداری ہے کہ وہ شریعہ بورڈ کی طرف سے جاری کردہ اُصول وضوا بط اور گائیڈ لائٹز پر اہتمام کے ساتھ ممل کرانے کو بیتی بتائے۔ مزید مید کہ تمام تکافل پالیسر اور تکافل خدمات شرعی قواعد وضوا بط کے مطابق اور با قاعدہ شریعہ بورڈ سے منظور شدہ ہوں۔ شریعہ بورڈ کی طرف سے جاری کردہ قواعد وضوا بط کے مطابق کمپنی کے شریعہ کو رائی ایمار سے شریعہ آڈٹ کا حصہ ہے۔ المحمد بلاد، اس سلسلے میں اسلام سال کے لیے شریعہ ایڈوائزی بورڈ نے کمپنی کے شریعہ کمپلائنس ڈپارٹمنٹ کی معاونت سے المحمد بلاد، اس سلسلے میں اسلام سال کے لیے شریعہ ایڈوائزی بورڈ نے کمپنی کے شریعہ کورڈ اپنا فعال کردارادا کر سکے۔ با قاعدہ سہ ماہی بنیا دوں پر شرعی کمپلائنس کا جائزہ لینے کا ارادہ کیا ہے، تا کہ مزید اہتمام کے ساتھ شریعہ بورڈ اپنا فعال کردارادا کر سکے۔ شریعہ ایڈوائزری بورڈ ممبرز کمپنی کے آپریشنز کا عملی طور پر دورہ بھی کرتے ہیں اور مختلف معاملات کا جائزہ لیتے رہے ہیں۔ شریعہ ایڈوائزری بورڈ ممبرز کمپنی کے آپریشنز کا عملی طور پر دورہ بھی کرتے ہیں اور مختلف معاملات کا جائزہ لیتے رہے ہیں۔

دورانِ سال جب بھی کوئی مسئلہ در پیش ہوا تو فوری طور پر کمپٹی انتظامیہ کیساتھ میٹنگ کر کے حل کرلیا گیا اور کمپٹی انتظامیہ کوشرعی قواعد و ضوابط کے مطابق اس کی تنفیذ کے سلسلے میں ہدایات جاری کر دی گئیں۔ یہ بات بھی خوش آئند ہے کہ کمپٹی انتظامیہ اپنی تمام برانچز میں کمپلائنس سیٹ اپ کیلئے تندہی سے کوشاں ہے، تا کہ شرکاء

یہ بات بھی خوش آئند ہے کہ کمپنی انتظامیہ اپنی تمام برانچز میں کمپلائنس سیٹ اپ کیلئے تندہی سے کوشاں ہے، تا کہ شرکاء ِ تکافل کو بہتر اور شفاف انداز میں تکافل کی خدمات پیش کی جاسکیں، نیز اس کے ساتھ ساتھ ہر برانچ میں متعلقہ ملاز مین کے لیے با قاعدہ تکافل کے تربیتی پروگرام بھی منعقد کئے جارہے ہیں۔

اسسلسلے میں کمپنی کے شریعہ کمپلائنس ڈپارٹمنٹ نے ماشاءاللہ پورے سال ذمدداری اور اہتمام سے تکافل کی شریعہ ٹریننگ کی ذمدداری اور اہتمام سے تکافل کی شریعہ ٹریننگ کی ذمدداری اُٹھائی، نہ صرف یہ کہ کمپنی کے مستقل ملاز مین کواس مفید ٹریننگ کورس سے گزارا بلکہ ساتھ ساتھ ڈیلو پلیمنٹ اسٹاف کے لیے بھی تکافل کورسز منعقد کروائے گئے۔وقباً فو قباً ملکی سطح پر تکافل کے حوالہ سے مختلف سیمینارز بھی منعقد کروائے گئے،اسلامی اقداراور اسلامی معاشی نظام بشمول تکافل کوفر وغ دینے کے لیے کمپنی کی بیکوشش قابلِ تعریف ہے۔

ہماری معلومات کے مطابق:

ا ....سال 1 201ء میں کمپنی کی جانب سے کیے گئے تمام مالی معاملات (سوائے اُن چند معاملات کے جن میں شرعی اعتبار

سے تر دوتھا ، بعد از اں ان کو باقاعدہ طور پرحل بھی کر لیا گیا ) شریعہ ایڈوائزری بورڈ کی جانب سے دی گئی گائڈ لائنز اور تکافل رونز 2005ء کےمطابق تھے۔

۲ ....... الگذشته سال کی بنسبت روال سال کمپنی کے آپریشن ڈیپارٹمنٹ نے نثر بعہ بورڈ کی جانب سے وقا فو قادی جانے والی ہدایات کے مطابق اپنی ذمہ داریوں کو بحسن وخو بی انجام دیا اور کوئی غیر شرعی پہلونہیں پایا گیا۔ (سوائے اُن بعض شمنی معاملات کے جوشرعی اعتبار سے درست نہ تھے اور ان کو با قاعدہ طور پر حل بھی کرلیا گیا)

سا ......الحمد للد، مجموعی اعتبار سے ممپنی کے معاملات شرعی قواعد وضوابط کے مطابق تھے، نیز ہم وقف فنڈ کے لئے اختیار کی گئ اکا وَنٹنگ پالیسیز کیساتھ بھی اتفاق کرتے ہیں۔

"اللَّهُمَّ أَرِنَا الْحَقَّ حَقّاً وَارْزُقْنَا اتِّبَاعَهُ وَأَرِنَا الْبَاطِلَ بَاطِلاً وَارْزُقْنَا اجْتِنَابَهُ"

الله تعالیٰ سے دُعاہے کہ وہ ہم سب کواخلاص کیساتھ کا م کرنے کی تو فیق عطا فر مائے ، نیز حق بات کوحق دکھلائے اوراس کی انباع کی تو فیق عطا فر مائے اور باطل کو باطل دکھلائے اوراس سے بیچنے کی تو فیق عطا فر مائے ( آمین )

در نیابت چیئر مین شر بعدایدوائز ری بورد ا

ڈا کٹ<sup>رمفتی ع</sup>صمت اللہ

1-Ilah

ممبرشر بعهايدوائزري بورد

ڈاکٹرمفتی محمدزیبرانٹرفعثانی ممبرشر بعدایڈوائزری پورڈ



Ernst & Young Ford Rhodes Sidat Hyder Chartered Accountants Progressive Plaza, Beaumont Road P.O. Box 15541, Karachi 75530, Pakistan

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# REVIEW REPORT TO THE MEMBERS ON STATEMENT OF COMPLIANCE WITH BEST PRACTICES OF THE CODE OF CORPORATE GOVERNANCE

We have reviewed the Statement of Compliance (the Statement) with the best practices contained in the Code of Corporate Governance (the Code) for the year ended 31 December 2011 prepared by the Board of Directors of Pak Qatar General Takaful Limited (the Company) to comply with the Best Practices of the Code as required under Section B of S.R.O 68 (1)/2003 dated 21 January 2003.

The responsibility for compliance with the Code is that of the Board of Directors of the Company. Our responsibility is to review, to the extent where such compliance can be objectively verified, whether the Statement reflects the status of the Company's compliance with the provisions of the Code and report if it does not. A review is limited primarily to inquiries of the Company's personnel and review of various documents prepared by the Company to comply with the Code.

As part of our audit of financial statements we are required to obtain an understanding of the accounting and internal control systems sufficient to plan the audit and develop an effective audit approach. We have not carried out any special review of the internal control system to enable us to express an opinion as to whether the Board's statement on internal control covers all controls and the effectiveness of such internal controls.

Based on our review, nothing has come to our attention which causes us to believe that the Statement does not appropriately reflect the Company's compliance, in all material respects, with the best practices contained in the Code as applicable to the Company, for the year ended 31 December 2011.

KARACHI 09 April 2012

**CHARTERED ACCOUNTANTS** 

ED, Granding

## **III** ERNST & YOUNG

Ernst & Young Ford Rhodes Sidat Hyder Chartered Accountants Progressive Plaza, Beaumont Road P.O. Box 15541, Karachi 75530, Pakistan

Tel: +9221 3565 0007 Fax: +9221 3568 1965 www.ey.com

#### **AUDITORS' REPORT TO THE MEMBERS**

We have audited the annexed financial statements comprising of:

- i) balance sheet;
- ii) profit and loss account;
- iii) statement of changes in equity;
- iv) statement of cash flow;
- v) statement of contributions;
- vi) statement of claims:
- vii) statement of expenses; and
- viii) statement of investment income

of **Pak - Qatar General Takaful Limited** as at **31 December 2011** together with the notes forming part thereof, for the year then ended.

It is the responsibility of the Company's management to establish and maintain a system of internal control and prepare and present the financial statements in conformity with the approved accounting standards as applicable in Pakistan and the requirements of the Insurance Ordinance, 2000 (XXXIX of 2000) and the Companies Ordinance, 1984 (XLVII of 1984). Our responsibility is to express an opinion on these statements based on our audit.

We conducted our audit in accordance with the auditing standards as applicable in Pakistan. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting policies used and significant estimates made by management, as well as, evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

#### In our opinion:

- (a) proper books of account have been kept by the Company as required by the Insurance Ordinance, 2000, and the Companies Ordinance, 1984;
- (b) the financial statements together with the notes thereon have been drawn up in conformity with the Insurance Ordinance, 2000 and the Companies Ordinance, 1984, and accurately reflect the books and records of the Company and are further in accordance with accounting policies consistently applied, except for the changes in accounting policies as stated in note 5.1 to the financial statements with which we concur:
- (c) the financial statements together with the notes thereon present fairly in all material respects, the state of the Company's affairs as at **31 December 2011** and of its financial performance, changes in equity and cash flows for the year then ended in accordance with the approved accounting standards as applicable in Pakistan and give the information required to be disclosed by the Insurance Ordinance, 2000 and the Companies Ordinance, 1984; and
- (d) no zakat was deductible at source under the Zakat and Ushr Ordinance, 1980 (XVIII of 1980).

Eo, Ernany

KARACHI 09 April 2012 Chartered Accountants
Audit Engagement Partner: Omer Chughtai

## **BALANCE SHEET**

As at December 31, 2011

	Note	2011	2010
		———(Rupe	ees) ———
SHARE CAPITAL AND RESERVES			
[SHAREHOLDERS' FUND (SHF)]			
Authorised share capital	9	400,000,000	400,000,000
Paid-up share capital	9	307,800,080	307,800,080
Accumulated loss		(32,502,628)	(41,059,951)
		275,297,452	266,740,129
ADVANCE AGAINST FUTURE ISSUE			
OF SHARE CAPITAL	10	-	2,660,568
WAQF / PARTICIPANTS' EQUITY [PARTICIPANTS' TAKAFUL FUND (PTF)]			
Cede money		500,000	500,000
Accumulated deficit		(104,106,596)	(93,757,369)
		(103,606,596)	(93,257,369)
PTF UNDERWRITING PROVISIONS			
Reserve for claims - IBNR		1,850,000	2,250,000
Provision for outstanding reported claims	11	110,934,649	79,892,470
Reserve for unearned contribution		95,755,507	58,252,760
Reserve for unearned retakaful rebate		7,350,880	5,440,294
Contribution deficiency reserve		1,172,826	4,049,023
		217,063,862	149,884,547
CREDITORS AND ACCRUALS			
Amount due to co-takaful / retakaful operators (PTF)		33,146,839	38,043,696
Accrued expenses (SHF)	12	1,012,997	923,543
Other creditors and accruals	13	20,707,221	10,376,615
		54,867,057	49,343,854
TOTAL EQUITY AND LIABILITIES		443,621,775	375,371,729
		=======================================	

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

**COMMITMENTS** 

Chief Executive

Director

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## **BALANCE SHEET**

As at December 31, 2011

Cash and other equivalents		Note	2011	2010
Cash and other equivalents       690,949       407,600         Current and other accounts       16,402,872       13,908,679         Deposits maturing within 12 months       64,723,500       1         INVESTMENTS       16       131,274,372       183,764,300         LONG-TERM SECURITY DEPOSITS       1,045,675       1,045,675         DEFERRED TAX ASSET (SHF)       17       21,578,607       22,888,821         CURRENT ASSETS - OTHERS       Contribution due but unpaid - unsecured considered good (PTF)       18       80,597,535       43,471,208         Accrued investment income       19       4,924,140       5,146,272         Taxation - payment less provision       6,671,620       6,433,328         Retakaful and other recoveries in respect of outstanding claims (PTF)       29,263,151       16,185,819         Deferred commission expense (SHF)       20       25,531,557       20,226,200         Sundry receivables - considered good       21       18,433,797       159,286,513       99,520,857         FIXED ASSETS (SHF)       22       2       25,531,557       99,520,857         FIXED ASSETS (SHF)       22       31,580,343       15,947,853       15,947,853       15,947,853       15,947,853       15,947,853       15,947,853       15,947,853       15,947,853<			———(Rup	oees) ————
Current and other accounts	CASH AND BANK DEPOSITS	15		
Current and other accounts				
Deposits maturing within 12 months			690,949	407,600
R1,817,321				13,908,679
INVESTMENTS   16	Deposits maturing within 12 months			
1,045,675   1,045,675   1,045,675   1,045,675   1,045,675   DEFERRED TAX ASSET (SHF)   17   21,578,607   22,888,821   CURRENT ASSETS - OTHERS   Contribution due but unpaid - unsecured considered good (PTF)   18   80,597,535   43,471,208   5,146,272   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,772   1,462,773   1,474,773   1,474			81,817,321	14,316,279
DEFERRED TAX ASSET (SHF)	INVESTMENTS	16	131,274,372	183,764,300
CURRENT ASSETS - OTHERS         Contribution due but unpaid - unsecured considered good (PTF)       18       80,597,535       43,471,208         Accrued investment income       19       4,924,140       5,146,272         Taxation - payment less provision       6,671,620       6,433,328         Retakaful and other recoveries in respect of outstanding claims (PTF)       29,263,151       16,185,819         Deferred commission expense (SHF)       10,454,713       5,994,833         Prepayments       20       25,531,557       20,226,200         Sundry receivables - considered good       21       1,843,797       2,063,197         Tsy,286,513       99,520,857         FIXED ASSETS (SHF)         22         Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       3,580,343       4,216,686         Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	LONG-TERM SECURITY DEPOSITS		1,045,675	1,045,675
Contribution due but unpaid - unsecured considered good (PTF) 18 80,597,535 4,2471,208 5,146,272   Accrued investment income 19 4,924,140 5,146,272   Taxation - payment less provision 6,671,620 6,671,620 6,433,328   Retakaful and other recoveries in respect of outstanding claims (PTF) 29,263,151 16,185,819   Deferred commission expense (SHF) 10,454,713 5,994,833   Prepayments 20 25,531,557 20,226,200   Sundry receivables - considered good 21 1,843,797 159,286,513 99,520,857    FIXED ASSETS (SHF) 22  Tangible	DEFERRED TAX ASSET (SHF)	17	21,578,607	22,888,821
considered good (PTF)       18       80,597,535       43,471,208         Accrued investment income       19       4,924,140       5,146,272         Taxation - payment less provision       6,671,620       6,433,328         Retakaful and other recoveries in respect       5,046,271       6,671,620       6,433,328         Petragon mission expense (SHF)       29,263,151       16,185,819       10,454,713       5,994,833         Prepayments       20       25,531,557       20,226,200       20,226,200         Sundry receivables - considered good       21       1,843,797       2,063,197         To g,286,513       99,520,857         FIXED ASSETS (SHF)       22         Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       30,563,627       35,793,112         Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	CURRENT ASSETS - OTHERS			
Accrued investment income Taxation - payment less provision Retakaful and other recoveries in respect of outstanding claims (PTF) Deferred commission expense (SHF) Prepayments Sundry receivables - considered good  Tangible Furniture and fixtures Office equipment Motor vehicles Computer equipment Intangible Computer software  Capital work in progress Total fixed assets  4,924,140 6,671,620 6,433,328 7,146,272 6,671,620 6,733,328 16,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,185,819 10,334,005 10,334,005 10,334,005 11,0334,005 10,334,005 10	Contribution due but unpaid - unsecured			
Taxation - payment less provision       6,671,620       6,433,328         Retakaful and other recoveries in respect of outstanding claims (PTF)       29,263,151       16,185,819         Deferred commission expense (SHF)       10,454,713       5,994,833         Prepayments       20       25,531,557       20,226,200         Sundry receivables - considered good       21       1,843,797       2,063,197         FIXED ASSETS (SHF)       22         Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       3,580,343       30,563,627         Intangible       30,563,627       35,793,112         Capital work in progress       11,125,673       9,706,742         Total fixed assets       53,835,797	considered good (PTF)	18	80,597,535	43,471,208
Retakaful and other recoveries in respect of outstanding claims (PTF) Deferred commission expense (SHF) Prepayments Sundry receivables - considered good 20 25,531,557 20,226,200 21 1,843,797 159,286,513 20,226,200 2,063,197 2,		19	4,924,140	5,146,272
of outstanding claims (PTF) Deferred commission expense (SHF) Prepayments Sundry receivables - considered good  FIXED ASSETS (SHF)  Tangible Furniture and fixtures Office equipment Motor vehicles Computer equipment Computer software  Capital work in progress Total fixed assets  10,454,713 5,994,833 20,226,200 21,843,797 159,286,513 20,226,200 21,843,797 2,063,197	· · ·		6,671,620	6,433,328
Deferred commission expense (SHF)	·			
Prepayments       20       25,531,557       20,226,200       2,063,197         Sundry receivables - considered good       21       1,843,797       2,063,197         FIXED ASSETS (SHF)       22         Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       3,580,343       4,216,686         Intangible       30,563,627       35,793,112         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	_			
Sundry receivables - considered good       21       1,843,797 159,286,513       2,063,197 99,520,857         FIXED ASSETS (SHF)       22         Tangible <ul> <li>Furniture and fixtures</li> <li>Office equipment</li> <li>Motor vehicles</li> <li>Computer equipment</li> <li>Jeys 5,378 4,969,629 5,294,568</li> <li>12,758,277 3,580,343 4,216,686</li> <li>35,803,43 3,580,343 4,216,686</li> <li>35,793,112</li> </ul> Intangible <ul> <li>Computer software</li> <li>G,929,987 8,335,943</li> </ul> Capital work in progress       11,125,673 9,706,742 53,835,797         Total fixed assets       48,619,287 53,835,797	·			
TIXED ASSETS (SHF)       22         Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       3,580,343       4,216,686         Intangible       30,563,627       35,793,112         Computer software       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797				
FIXED ASSETS (SHF)         Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       3,580,343       4,216,686         Intangible       30,563,627       35,793,112         Computer software       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	Sundry receivables - considered good	21		
Tangible         Furniture and fixtures       9,255,378       10,334,005         Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       30,563,627       35,793,112         Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797			159,286,513	99,520,857
Furniture and fixtures Office equipment Motor vehicles Computer equipment  Intangible Computer software  Capital work in progress Total fixed assets  10,334,005 5,294,568 15,947,853 15,947,853 4,216,686 35,793,112 11,125,673 9,706,742 53,835,797	FIXED ASSETS (SHF)	22		
Office equipment       4,969,629       5,294,568         Motor vehicles       12,758,277       15,947,853         Computer equipment       30,563,627       35,793,112         Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	Tangible			
Motor vehicles       12,758,277       15,947,853         Computer equipment       3,580,343       4,216,686         30,563,627       35,793,112         Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	Furniture and fixtures		9,255,378	10,334,005
Computer equipment       3,580,343       4,216,686         30,563,627       35,793,112         Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	Office equipment		4,969,629	5,294,568
30,563,627       35,793,112         Intangible         Computer software       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	Motor vehicles		12,758,277	15,947,853
Intangible       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	Computer equipment			
Computer software       6,929,987       8,335,943         Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797			30,563,627	35,793,112
Capital work in progress       11,125,673       9,706,742         Total fixed assets       48,619,287       53,835,797	_			
Total fixed assets 53,835,797	Computer software		6,929,987	8,335,943
	Capital work in progress		11,125,673	9,706,742
TOTAL ASSETS 443,621,775 375,371,729	Total fixed assets		48,619,287	53,835,797
	TOTAL ASSETS		443,621,775	375,371,729

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

## **PROFIT AND LOSS ACCOUNT**

For the year ended December 31, 2011

	Note	Fire and property	Marine, aviation and transport		Miscellaneous	2011 Aggregate	2010 Aggregate
				(Ru	pees) ————		
PTF REVENUE ACCOUNT							
Net contribution revenue Net claims - reported / settled - IBNR		1,687,793 (3,273,098) 200,000 (3,073,098)	(1,740,596) (4,273,175) (300,000) (4,573,175)	100,156,648 (125,604,829) - (125,604,829)	2,947,335 (2,990,970) 500,000 (2,490,970)	103,051,180 (136,142,072) 400,000 (135,742,072)	87,425,085 (137,619,664) (750,000) (138,369,664)
Contribution deficiency reversal / (expense) Direct expense Net retakaful rebate		(1,385,305) 2,580,609 (409,434) 10,505,125	(6,313,771) 295,588 - 5,064,173	(25,448,181) - (297,515) 1,668	456,365 - - - 3,384,761	(32,690,892) 2,876,197 (706,949) 18,955,727	(50,944,579) (1,473,441) (611,063) 13,459,068
(Deficit) / surplus before investment inco Net investment income	me	11,290,995	(954,010)	(25,744,028)	3,841,126	(11,565,917) 2,244,604	(39,570,015) 2,195,594
Provision for doubtful contribution net of wakala	23					(1,027,914)	(966,110)
Deficit transferred to participants' equity	1					(10,349,227)	(38,340,531)
SHF REVENUE ACCOUNT							
Wakala income Commission expense Management expenses	25	17,222,469 (6,121,397) (11,237,555) (136,483)	9,636,937 (3,050,738) (6,290,963) 295,236	81,977,745 (7,861,317) (61,082,661) 13,033,767	12,918,480 (2,412,873) (7,566,390) 2,939,217	121,755,631 (19,446,325) (86,177,569) 16,131,737	75,802,544 (15,278,948) (92,673,030) (32,149,434)
Modarib share of PTF investment income Net investment income General and administrative expenses Other (charges) / income Worker's welfare fund Profit / (loss) before taxation	26 27 28					1,496,403 28,903,885 (35,052,553) (3,308) (229,523) 11,246,641	1,463,729 25,390,387 (38,581,666) 182,903 (43,694,081)
Provision for taxation - current - deferred Profit / (loss) after taxation	29					(1,379,104) (1,310,214) 8,557,323	(1,013,870) 16,082,895 (28,625,056)

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

#### STATEMENT OF CASH FLOWS

For the year ended December 31, 2011

2011

-(Rupees) -

2010

**OPERATING CASH FLOWS Takaful activities** (a) Contributions received 292,125,813 210,622,028 Claims paid (156,355,498) (133,797,477) Payment to retakaful operator (19,476,055) (14,667,274) Commission paid (20,780,603) (13,767,727)Other retakaful payments (706,949) (611,063) Net cash inflow from takaful activities 47,778,487 94,806,708 (b) Other operating activities Income tax paid (1,617,396) (2,149,308) General and other expenses paid (112,111,220) (120,740,884) Advances and deposits 1,335,500 Other operating receipts / (payments) 11,028,458 (3,443,260) Net cash used in from other operating activities (102,700,158) (124,997,952) Total cash used in all operating activities (7,893,450) (77,219,465) **INVESTMENT ACTIVITIES** Profit / return received 24,762,889 29,266,169 (177,070,610) (167,802,888) Payment for investments 225,372,889 219,754,484 Proceeds from investment Proceeds from disposal of fixed assets 29,023 2,004,298 Fixed capital expenditure (4,306,853) (12,582,388) 61,371,953 Total cash used in from investing activities 78,055,060 **FINANCING ACTIVITIES** Advance against issue of share capital (2,660,568) Net cash inflow from / (used) in all activities 67,501,042 (15,847,512) Cash at the beginning of the year 14,316,279 30,163,791 Cash at the end of the year 15 81,817,321 14,316,279

...... Continued ......

## **STATEMENT OF CASH FLOWS**

For the year ended December 31, 2011

	Note	2011	2010
		———(Rup	ees) ————
onciliation to consolidated profit and loss account			
Operating cash flows		(7,893,450)	(77,219,465)
Depreciation		(6,987,972)	(7,348,374)
Amortisation		(1,693,545)	(2,014,191)
Exchange gain		9,682	20,821
Loss / (gain) on disposal of fixed assets		(12,990)	162,082
Provision for bad debt		(1,219,788)	(1,629,286)
Investment income		32,644,892	29,184,092
Increase in liabilities		(32,842,848)	(56,408,937)
Increase in assets		54,778,784	31,192,799
Increase in unearned contribution		(37,502,747)	(123,461)
Income tax paid		1,617,396	2,149,308
Profit / (loss) before taxation		897,414	(82,034,612)
Deficit in participants' equity		(10,349,227)	(38,340,531)
Profit / (loss) before tax attributable to shareholders		11,246,641	(43,694,081)
		897,414	(82,034,612)
inition of cash & cash equivalents			
Cash comprises of cash in hand, policy stamps, cheques in hand, ba	ank balances and of	ther deposits which ar	e readily convertible
to cash in hand and which are used in the cash management fur	ction on a day-to-	day basis.	

#### Defi

to cash in hand and which are used in the cash management function on a day-to-day basis.

	Note	2011	2010
		———(Rup	ees) ———
Cash for the purposes of the statement of cash flows consists of :			
Cash and other equivalents			
Cash in hand		361,044	267,296
Stamps in hand		329,905	140,304
		690,949	407,600
Current and other accounts			
Current accounts		1,469,212	765,013
Saving accounts		14,933,660	13,143,666
		16,402,872	13,908,679
Deposits maturing within 12 months (encashable on demand)		64,723,500	
		81,817,321	14,316,279

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

**Chief Executive** 

Director

## **STATEMENT OF CHANGES IN EQUITY**

Fortheyear ended December 31, 2011

(SHF)

	Issued, subscribed and paid-up	Accumulated loss	Total	
		—— (Rupees) —-		
Balance as at January 01, 2010	307,800,080	(12,434,895)	295,365,185	
Loss for the year	-	(28,625,056)	(28,625,056)	
Balance as at December 31, 2010	307,800,080	(41,059,951)	266,740,129	
Profit for the year	-	8,557,323	8,557,323	
Balance as at December 31, 2011	307,800,080	(32,502,628)	275,297,452	
	(PTF)			
	Cede money	Accumulated deficit	Total	
		—— (Rupees) —-		
Balance as at January 01, 2010	500,000	(55,416,838)	(54,916,838)	
Deficit for the year	-	(38,340,531)	(38,340,531)	
Balance as at December 31, 2010	500,000	(93,757,369)	(93,257,369)	
Deficit for the year	-	(10,349,227)	(10,349,227)	
Balance as at December 31, 2011	500,000	(104,106,596)	(103,606,596)	

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

# **STATEMENT OF CONTRIBUTIONS**

For the year ended December 31, 2011

# Takaful business underwritten inside Pakistan

					contribution	1		Prepaid reta	akatul ceded		2011 Net	2010 Net
	contri- butions written	Wakala Fee	Net contri- butions	Opening	closing	Contri- butions earned	Retakaful ceded	Opening	Closing	Retakaful expense	Contri- bution revenue	Contri- bution revenue
						——— (Rupe	es) ————					
Direct and	facultative											
Fire and property	43,091,563	17,222,469	25,869,094	9,438,804	11,686,708	23,621,190	22,387,409	14,096,726	14,550,738	21,933,397	1,687,793	(5,515,137)
Marine, Aviation												
and Transpo	ort 24,111,861	9,636,937	14,474,924	1,105,703	2,259,715	13,320,912	16,104,123	1,371,552	2,414,167	15,061,508	(1,740,596)	(1,572,743)
Motor	234,229,501	81,977,745	152,251,756	44,713,544	73,914,961	123,050,339	22,877,010	16,681	-	22,893,691	100,156,648	94,225,907
Miscellaneo	us 29,039,003	12,918,480	16,120,523	2,994,709	7,894,123	11,221,109	12,255,242	2,013,218	5,994,686	8,273,774	2,947,335	287,058
-	330,471,928	121,755,631	208,716,297	58,252,760	95,755,507	171,213,550	73,623,784	17,498,177	22,959,591	68,162,370	103,051,180	87,425,085

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

# **STATEMENT OF CLAIMS**

For the year ended December 31, 2011

# Takaful business underwritten inside Pakistan

	Claims Paid	outstand	ision for ing reported nims	Claims	Retakaful and other recoveries	recoverie	I and other s in respect nding claims	Retakaful and other recoveries		2010 Net claims
		Opening	Closing	expense	Received	Opening	Closing	revenue	expense	expense
Direct and facultative					– (Rupees) –					
Fire and Property	10,560,334	6,464,500	7,317,835	11,413,669	12,761,826	5,117,258	496,003	8,140,571	3,273,098	1,734,196
Marine, Aviation and Transport	8,725,734	6,821,918	8,779,098	10,682,914	5,235,431	4,093,151	5,267,459	6,409,739	4,273,175	4,166,798
Motor	129,106,884	64,875,419	90,766,945	154,998,410	14,840,091	6,541,610	21,095,100	29,393,581	125,604,829	130,014,705
Miscellaneous	7,962,546	1,730,633	4,070,771	10,302,684	5,340,925	433,800	2,404,589	7,311,714	2,990,970	1,703,965
	156,355,498	79,892,470	110,934,649	187,397,677	38,178,273	16,185,819	29,263,151	51,255,605	136,142,072	137,619,664

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

# **STATEMENT OF EXPENSES**

For the year ended December 31, 2011

# Takaful business underwritten inside Pakistan

	Commission paid or	Deferred Co	ommission Closing	Net commission	Direct expenses	Takaful expense	Rebate from retakaful	2011 Net takaful	2010 Net takaful
	payable	9749		expense	ол <b>р</b> ошос		operators	expense	expense
				——— (Rupees	s) ————				
Direct and facultative									
Fire and property	5,695,211	2,826,866	2,400,680	6,121,397	409,434	6,530,831	10,505,125	(3,974,294)	(1,720,087)
Marine, Aviation and Transport	3,260,294	304,281	513,837	3,050,738	-	3,050,738	5,064,173	(2,013,435)	(1,102,484)
Motor	10,197,319	2,480,563	4,816,565	7,861,317	297,515	8,158,832	1,668	8,157,164	6,669,948
Miscellaneous	4,753,381	383,123	2,723,631	2,412,873	-	2,412,873	3,384,761	(971,888)	(1,416,434)
Total	23,906,205	5,994,833	10,454,713	19,446,325	706,949	20,153,274	18,955,727	1,197,547	2,430,943

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

# STATEMENT OF INVESTMENT INCOME

For the year ended December 31, 2011

	Note	2011	2010
		———(Rupe	es) ———
Income from non-trading investments			
PTF			
Profit on bank balances and deposits		1,633,928	1,155,860
Profit on Government securities		1,943,229	1,563,756
Gain on sale of investments		-	880,044
Amortisation of discount of Government securities		163,850	59,663
		3,741,007	3,659,323
Less: Modarib's fee	26	(1,496,403)	(1,463,729)
Net investment income		2,244,604	2,195,594
SHF			
Profit on bank balances and deposits		3,755,930	464,355
Gain on sale of investments		6,792,247	3,912,708
Dividend income		506,500	896,250
Profit on Government securities		11,869,984	12,004,905
Profit on other securities		8,126,067	8,306,214
Amortisation of premium of Government securities		(748,986)	(567,672)
Amortisation of discount of other securities		409,106	373,627
Impairment in the value of available for sale listed investments	16.3	(1,806,963)	-
		17,849,208	20,117,074
Net investment income		28,903,885	25,390,387

The annexed notes from 1 to 34 form an integral part of these financial statements.

Chairman

Chief Executive

Director

# **NOTES TO THE FINANCIAL STATEMENTS**

For the year ended December 31, 2011

#### 1. CORPORATE INFORMATION

Pak-Qatar General Takaful Limited (the Company) was incorporated in Pakistan as an unquoted public limited company on March 15, 2006. The Company received Certificate of Registration on August 16, 2007 under section 6 of the Insurance Ordinance, 2000. The registered office of the Company is situated at Suite # 402-403, Business Arcade, Block 6, P.E.C.H.S., Sharae Faisal, Karachi. The main business activity of the Company is to undertake takaful business. The company operates with 8 (2010:8) branches in Pakistan.

For the purpose of carrying on the takaful business, the Company has formed a Waqf for Participants' Equity. The Waqf namely Pak Qatar General Takaful Limited Waqf [hereafter referred to as the Participant Takaful Fund (PTF)] was formed on August 17, 2007 under a trust deed executed by the Company with a cede money of Rs. 500,000/-. Waqf deed also governs the relationship of shareholders and policyholders for management of takaful operations, investment of policyholders' funds and investment of shareholders' funds approved by the Shariah Board established by the Company.

#### 2. BASIS OF PREPARATION

These financial statements have been prepared in line with the format issued by the Securities and Exchange Commission of Pakistan (SECP) through SEC (Insurance) Rules, 2002, vide SRO 938 dated December 12, 2002, with appropriate modifications based on the approval of the Shariah Board of the Company.

These financial statements reflect the financial position and results of operations of both the Company and PTF in a manner that the assets, liabilities, income and expenses of the Company and PTF remain separately identifiable. For this purpose, the receivables and payables between the Company and PTF have been eliminated (note 6.27).

#### 3. STATEMENT OF COMPLIANCE

These financial statements have been prepared in accordance with approved accounting standards as applicable in Pakistan. Approved accounting standards comprise of such International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB) and Islamic Financial Accounting Standards (IFAS) issued by the Institute of Chartered Accountants of Pakistan (ICAP), as are notified under the Companies Ordinance, 1984, the Insurance Ordinance, 2000, the SEC (Insurance) Rules, 2002, Takaful Rules, 2005 and directives issued by the SECP. Wherever the requirements of Companies Ordinance, 1984, the Insurance Ordinance, 2000, the SEC (Insurance) Rules, 2002, Takaful Rules, 2005 or directives issued by the SECP differ with the requirements of IFRS / IFAS, the requirements of the Companies Ordinance, 1984, the Insurance Ordinance, 2000, the SEC (Insurance) Rules, 2002, Takaful Rules, 2005 or said directives shall prevail.

The SECP has allowed the insurance companies to defer the application of International Accounting Standard (IAS-39) "Financial Instruments: Recognition and Measurement" in respect of valuation of investments classified as available for sale. Accordingly, the requirements of IAS-39 to the extent allowed by the SECP as aforesaid have not been considered in the preparation of these financial statements.

#### 4. BASIS OF MEASUREMENT

These financial statements have been prepared under the historical cost convention.

#### 5. CHANGES IN ACCOUNTING POLICIES AND DISCLOSURES

The accounting policies adopted in the preparation of these financial statements are consistent with those followed in the preparation of the Company's financial statements for the year ended 31 December 2010, except for changes mentioned in notes 5.1 to the financial statements.

#### 5.1 Accounting standards that became effective during the year

The Company has adopted the following new and amended IFRS and related interpretations that became effective during the year

# Standard or interpretation

IAS 24	Related Party Disclosure (Revised)
IFRIC 14	Prepayments of a Minimum Funding Requirement (Amendment)
IFRIC 19	Extinguishing Financial Liabilities with Equity Instruments

Improvements to various standards issued by IASB in 2010

IFRS 3	Business Combinations
IAS 27	Consolidated and Separate Financial Statements
IAS 1	Presentation of Financial Statements
IAS 34	Interim Financial Reporting
IFRIC 13	Customer Loyalty Programmes

The adoption of the above standards, amendments and interpretation did not have any material effect on the financial statements.

#### 6. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### 6.1 Takaful Contracts

Contracts under which the Participant Takaful Fund (PTF) accepts significant takaful risk from another party (the policyholder) by agreeing to compensate the policyholder if a specified uncertain future event (the takaful event) adversely affects the policyholder are classified as takaful contracts. Takaful risk is significant if a takaful event could cause the PTF to pay significant benefits due to the happening of the takaful event compared to its non happening. Once a contract has been classified as a takaful contract, it remains a takaful contract for the remainder of its lifetime, even if the takaful risk reduces significantly during this period, unless all rights and obligations are extinguished or expire.

The PTF underwrites non-life takaful contracts that can be categorised into Fire and Property, Marine, Aviation and Transport, Motor and Miscellaneous contracts. Contracts may be concluded for a fixed term of one year, for less than one year and in some cases for more than one year. However, most of the contracts are for twelve months duration. Takaful contracts entered into by the PTF under which the contract holder is another takaful operator / insurer (inward retakaful / reinsurance) of a facultative nature are included within the individual category of takaful contracts, other than those which fall under the Treaty.

Fire takaful provides coverage against damages caused by fire, riot and strike, explosion, earthquake, atmospheric damage, flood, electric fluctuation and other related perils.

Marine, aviation and transport takaful provides coverage against cargo risk, terminals, damages occurred in between the points of origin and final destination and other related perils.

Motor takaful provides comprehensive car coverage, indemnity against third party loss and other related covers.

Miscellaneous takaful provides cover against burglary, loss of cash in safe and cash in transit, money, engineering losses, travel and other coverage.

# 6.2 Claims

Claims comprise the settlement of events occurring during the financial year. Where applicable, deductions are made for salvage and their recoveries.

#### 6.3 Provision for outstanding claims

PTF maintains provision in respect of all known claims against losses incurred up to the balance sheet date which is measured at the undiscounted value of expected future payments. The claims are considered to be incurred at the time of the incident giving rise to the claim except as otherwise expressly indicated in a takaful contract. The provision for claims includes expected claim settlement costs.

# 6.4 Reserve for claims - Incurred But Not Reported (IBNR)

Reserve for claims - IBNR is made at the estimated cost of settling claims incurred but not reported at the balance sheet date on the basis of management's best estimate which takes into account past trends, expected future pattern of reporting of claims and the claims actually reported subsequent to the balance sheet date.

#### 6.5 Contributions

Contributions including administrative surcharge received / receivable (if any) under a takaful policy are recognised as written at the time of issuance of policy. Contributions are stated gross of commission payable to intermediaries and exclusive of taxes and duties levied on contributions.

#### 6.6 Reserve for unearned contribution

The unearned portion of contribution written net of wakala is set aside as a reserve. Such reserve is calculated according to the ratio of the unexpired period of the policy and the total period, both measured to the nearest day.

# 6.7 Contribution deficiency reserve

According to the requirements of the SEC (Insurance) Rules, 2002, a contribution deficiency reserve needs to be created where the unearned contribution for any class of business is not sufficient to cover the net liability expected to be incurred after the balance sheet date in respect of the policies in that class of business. Any movement in the reserve is to be charged to the profit and loss account.

For this purpose, loss ratios for each class are estimated based on historical claim development. Judgment is used in assessing the extent to which past trends may not apply in future or the effects of one-off claims. If these ratios are adverse, contribution deficiency is determined.

The expected ultimate net claim ratios for the unexpired periods of policies in force at balance sheet date for each class of business is as follows:

%

Fire and Property	17.31
Marine, Aviation and Transport	54.12
Motor	68.96
Miscellaneous	18.85

As at year end, a provision is created in respect of contribution deficiency reserve for those classes of business where it is estimated that the unearned contribution for that class will not be sufficient to provide for the expected losses and expenses attributable to the unexpired periods of policies in force at the balance sheet date.

# 6.8 Appropriations

Appropriations of profit, if any, are recognised in the year in which these are approved.

# 6.9 Creditors, accruals and provisions

Liabilities for creditors and other amounts payable are carried at cost which is fair value of the consideration to be paid in future for goods and / or services received, whether or not billed to the Company.

Provisions are recognised when the Company has a present legal or constructive obligation as a result of past events, it is probable that an out flow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount can be made. Provisions are reviewed at each balance sheet date and adjusted to reflect the current best estimate.

#### 6.10 Investments

All purchase and sale of investments that require delivery within the required time frame established by regulations or market convention are accounted for at the trade date. Trade date is the date when the Company commits to purchase or sell the investments. The investments are classified upon recognition as follows:

#### Investments at fair value through profit and loss

These include held for trading investments and those designated under this category upon initial recognition. Subsequent to initial recognition, these are carried at fair value.

#### **Held to maturity**

These are securities with fixed or determinable payments and fixed maturity that the Company has a positive intent and ability to hold to maturity. These are initially measured at cost including acquisition charges associated with the investments. Subsequent to initial recognition, these investments are measured at amortised cost less any accumulated impairment losses. Amortised cost is calculated taking into account any discount or premium on acquisition by using the effective return method.

#### Available for sale

These are investments that do not fall under the other categories. These are initially measured at cost including acquisition charges associated with the investments. In the case of fixed income investments redeemable at a given date and where the cost is different from the redemption value, such difference shall be amortised uniformly between the date of acquisition and the date of maturity in determining cost. Subsequent to initial recognition, these are stated at the lower of cost or market value (market value being taken as lower if the reduction is other than temporary) in accordance with the requirements of SEC (Insurance) Rules, 2002.

#### 6.11 Retakaful Contracts

The Company cedes retakaful in the normal course of business for the purpose of limiting its net loss potential through the diversification of its risks. Assets, liabilities and income and expense arising from ceded retakaful contracts are presented separately from the assets, liabilities, income and expense from the related takaful contracts because the retakaful arrangements do not relieve the PTF from its direct obligations to its policyholders. These retakaful contracts include both facultative and treaty arrangements contracts and are classified in same categories of takaful contracts for the purpose of these financial statements.

# 6.12 Retakaful recoveries against outstanding claims

Receivable against claims from the retakaful operators are recognised as an asset at the same time as the claims which gives rise to the right of recovery are recognised as a liability and are measured at the amount expected to be recovered after considering impairment in relation thereto.

# 6.13 Deferred commission expense

Commission incurred in obtaining and recording takaful are deferred and recognised as an asset. These costs are charged to the profit and loss account based on the pattern of recognition of contribution revenue.

#### 6.14 Rebate from retakaful

Rebate Commission from retakaful is spread over the tenure of the policies ceded on the basis of expired period of the policy and the total period, both measured to the nearest day. The unearned portion of rebate commission from retakaful is set aside as a reserve. Such reserve is calculated as a portion of the gross contribution of each policy, determined according to the ratio of the unexpired period of the policy and the total period, both measured to the nearest day.



# 6.15 Prepaid retakaful

Retakaful expense is recognised evenly in the period of indemnity. The portion of retakaful contribution not recognised as an expense is shown as a prepayment.

# 6.16 Amount due to / from retakaful operators

Amounts due to / from retakaful operators are carried at cost less provision for impairment, if any. Cost represents the fair value of the consideration to be received / paid in the future for services rendered.

#### 6.17 Fixed assets and depreciation

#### **Tangible**

These are stated at cost less accumulated depreciation and impairment, if any. Depreciation is charged using reducing balance method at the rates specified in note 22.1 to the financial statements. Depreciation on additions is charged from the month of addition while no depreciation is charged in the month of disposal.

Residual values, useful lives and depreciation methods are reviewed and adjusted, if appropriate, at each financial year end.

An item of fixed assets is derecognised upon disposal or when no future economic benefit is expected from its use or disposal.

Maintenance and normal repairs are charged to income as and when incurred, whereas major renewals or replacement are capitalised.

Gain or loss on disposal of the assets is recognised in the profit and loss account in the period of disposal.

#### Intangible

These are stated at cost less accumulated amortization and any provision for impairment loss. Amortisation on intangible fixed assets is charged to income applying the reducing balance method at the rates specified in note 22.2 to the financial statements after taking into account residual value, if any.

Full month's amortisation is calculated from the month the assets are available for use using the reducing balance method, whereby the cost of the intangible asset is amortised over its estimated useful life over which economic benefits are expected to flow to the Company. The useful life and amortisation method is reviewed, and adjusted if appropriate, at each balance sheet date.

# **Impairment**

The carrying values of the fixed assets are reviewed for impairment annually when events or changes in circumstances indicate that the carrying value may not be recoverable. If any such indication exists and where the carrying values exceed the estimated recoverable amount, the assets are written down to their recoverable amount.

#### **Capital work-in-progress**

Capital work-in-progress is stated at cost less any impairment in value. It consists of advances made to suppliers in respect of tangible and intangible assets.

#### 6.18 Financial instruments

Financial assets and financial liabilities other than those arising out of takaful contracts are recognised at the time when the Company becomes a party to the contractual provisions of the instrument. Financial assets are de-recognised when the contractual right to future cash flows from the asset expire or is transferred along with the risk and reward of the asset. Financial liabilities are de-recognised when obligation specified in the contract is discharged, cancelled or expired. Any gain or loss on de-recognition of the financial asset and liabilities are recognised in the profit and loss account of the current period.

# 6.19 Off setting

A financial asset and financial liability other than those relating to takaful contract is offset and the net amount is reported in the balance sheet when the Company has a legally enforceable right to set-off the recognised amounts and it intends either to settle on the net basis or to realise the asset and settle the liability simultaneously.

#### 6.20 Revenue recognition

Contribution income under a policy is recognised over the period of takaful net of wakala fee.

Wakala fee charged from PTF is recognised upfront.

Rebate from retakaful operators is recognised at the time of issuance of the underlying takaful policy by the Company. This income is deferred and brought to account as revenue in accordance with the pattern of recognition of the retakaful contribution to which it relates.

Profit on Islamic investment products is recognised on an accrual basis.

Dividend income is recognised when the right to receive the dividend is established.

Gain / loss on sale of available for sale investments are included in profit and loss account in the period of sale.

#### 6.21 Taxation

#### Current

Provision for current taxation is based on taxable income at the current rate of taxation after taking into account tax credits and rebates available, if any.

# **Deferred**

Deferred tax is recognised using the balance sheet liability method, on all temporary differences arising at the balance sheet date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax liabilities are recognised for all taxable temporary differences. Deferred tax assets are recognised for all deductible temporary differences to the extent that it is probable that the future taxable profits will be available against which the assets may be utilised. Deferred tax assets are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

The carrying amount of deferred tax asset is reviewed at each balance sheet date and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the deferred tax asset to be recognised. Unrecognised deferred tax assets are reassessed at each balance sheet date and are recognised to the extent that it has become probable that future taxable profit will allow deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the periods when the asset is utilised or the liability is settled, based on the tax rates (and tax laws) that have been enacted or substantively enacted at the balance sheet date.

#### 6.22 Staff retirement benefits

#### **Defined contribution plan**

The Company operates an approved Contributory provident fund for all its permanent employees. Contributions are made by both the Company and the employees to the fund at the rate of 10% of basic salary. Contribution made by the Company is recognised an expense.

# 6.23 Other management expenses

Expenses allocated to the takaful business represent directly attributable expenses. Expenses not directly allocable to takaful business are charged to SHF and allocated on the basis of gross contribution written during the year.

#### 6.24 Foreign currencies

Foreign currency transactions are translated into Pak Rupees (functional currency) using the exchange rates prevailing at the dates of the transactions. Monetary assets and liabilities in foreign currencies are translated into Pak Rupees using the exchange rate at the balance sheet date). Foreign exchange gains and losses resulting from the settlement of such transactions and from the translations at the year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the profit and loss account

#### 6.25 Segment reporting

The company's operating businesses are recognised and managed separately according to the nature of services provided with each segment representing a strategic business unit that serves different markets.

The fire takaful provides coverage against damages caused by fire, riot and strike, explosion, earthquake, atmospheric damage, flood, electric fluctuation and other related perils.

The marine takaful provides coverage against cargo risk, war risk, damages occurred in inland transit and other related perils.

The motor takaful provides comprehensive car coverage, indemnity against third party loss and other related covers.

Miscellaneous takaful provides cover against burglary, loss of cash in safe and cash in transit, money, engineering losses, travel and other coverage.

#### 6.26 Takaful surplus

Takaful surplus attributable to the participants is calculated after charging all direct cost and setting aside various reserves. Allocation to participants, if applicable, is made after deducting the claims paid to them during the year.

#### 6.27 Qard-e-Hasna

Qard-e-Hasna is provided by SHF to PTF in case of deficit in PTF. However, such amount is eliminated while consolidating the financial statements.

#### 7. ACCOUNTING JUDGMENTS AND ESTIMATES

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the result of which form the basis of making judgments about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revision to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in period of revision and future periods if the revision affects both current and future periods. The estimates and judgments that have a significant effect on the financial statements are in respect of the following:

	Note
Provision for outstanding claims	6.3
Reserve for claims - IBNR Contribution deficiency reserve	6.4 6.7
Classification of investments	6.10 & 16
Useful lives of assets and method of depreciation	6.17 & 22
Provision for taxation - current and deferred	6.21 & 17
Allocation of management expenses	6.23
Wakala fee from PTF	24

# 8. STANDARDS, INTERPRETATIONS AND AMENDMENTS TO APPROVED ACCOUNTING STANDARDS

# 8.1 Accounting standards that are not yet effective

The following revised standards, amendments and interpretations with respect to the approved accounting standards as applicable in Pakistan would be effective from the dates mentioned below against the respective standard or interpretation:

-9					
Standard or interpretation	Effective date (accounting periods beginning on or after)				
IFRS 7 - Financial Instruments : Disclosures - (Amendments)					

-	Amendments enhancing disclosures about transfers of	
	financial Assets	01 July 2012
-	Amendments enhancing disclosures about offsetting of	
	financial assets and financial liabilities	01 January 2013
IAS 1	Presentation of Financial Statements - Amendment to revise	
	the way other comprehensive income is presented	01 July 2012
IAS 12	Income Taxes (Amendment) - Deferred Taxes :	
	Recovery of Underlying Assets	01 January 2012
IAS 19	Employee Benefits- Amended Standard resulting from the	
	post- Employment Benefits and Termination Benefit projects	01 January 2013

The Company expects that the adoption of the above revisions, amendments and interpretations of the standards will not affect the Company's financial statements in the period of initial application.

In addition to the above, amendments to various accounting standards have also been issued by the IASB which are yet to be notified by the SECP for the purpose of applicability in Pakistan.

IFRS 9	Financial Instruments: Classification and Measurement	01 January 2015
IFRS 10	Consolidated Financial Statements	01 January 2013
IFRS 11	Joint Arrangements	01 January 2013
IFRS 12	Disclosure Of Interest in Other Entities	01 January 2013
IFRS 13	Fair Value Measurements	01 January 2013

2011	2010
———(Ru	pees) ————

# 9. SHARE CAPITAL

# 9.1. Authorised share capital

Number of shares				
2011	2010			
40,000,000	40,000,000	Ordinary shares of Rs. 10/- each.	400,000,000	400,000,000

# 9.2. Paid-up share capital

Issued, subscribed and paid up capital

Number	of shares
2011	2010

<u>30,780,008</u> 30,780,008 Ordinary shares of Rs. 10/- each fully paid in cash 307,800,080

		2011		2010	
		Number of shares	Holding %	Number of shares	Holding %
9.3.	Major shareholders of the Company are:				
	Qatar National Bank	5,000,000	16.25	5,000,000	16.25
	Qatar Islamic Insurance	3,251,250	10.56	3,251,250	10.56
	Masraf Al Rayan	6,000,000	19.50	6,000,000	19.50
	Fawad Yousuf Securities (Private) Limited	3,078,000	10.00	3,078,000	10.00
		17,329,250		17,329,250	

# 10. ADVANCE AGAINST FUTURE ISSUE OF SHARE CAPITAL

The Exchange Policy Department of the State Bank of Pakistan (SBP) via its letter no. INT/A-6049/12 (21) - 2011dated 08 August 2011 granted permission to Pak Qatar General Takaful Limited to utilize the advance against future issue of share capital for the issuance of shares of Pak Qatar Family Takaful Limited (a related Company).

		2011	2010
		———(Rup	ees) ————
11.	PROVISION FOR OUTSTANDING REPORTED CLAIMS		
	Related parties	379,175	1,200,500
	Others	110,555,474	78,691,970
		110,934,649	79,892,470
12.	ACCRUED EXPENSES		
	Legal and professional charges	38,200	37,740
	Rent, rates and electricity	84,116	141,114
	Communications	196,667	110,333
	Printing and stationery	19,914	12,388
	Traveling and entertainment	54,577	-
	Salaries and other benefits	90,000	-
	Auditors remuneration payable	300,000	300,000
	Consultancy charges	-	219,750
	Vehicles running and maintenance	-	102,218
	Workers' Welfare Fund	229,523	
		1,012,997	923,543

#### 13. OTHER CREDITORS AND ACCRUALS

		2011			2010	
	PTF	SHF	Total	PTF	SHF	Total
			(Rup	ees) ———		
Federal excise duty	-	-	-	6,973	-	6,973
Federal insurance fee	-	-	-	654	-	654
Commission payable	-	10,678,797	10,678,797	-	7,553,181	7,553,181
Stale cheques	71,566	338,527	410,093	68,646	237,243	305,889
EOBI Payable	-	43,260	43,260	-	-	-
Trakker charges payable	9,407,641	-	9,407,641	2,357,091	-	2,357,091
Trakker refundable	48,056	-	48,056	-	-	-
Charity payable	-	118,376	118,376	-	118,376	118,376
Other liability	998	-	998	-	34,451	34,451
	9,528,261	11,178,960	20,707,221	2,433,364	7,943,251	10,376,615

# 14. COMMITMENTS

Commitment for the ERP software implementation amount to Rs. 1,335,775/- (2010: Rs. 2,920,600/-).

# 15. CASH AND BANK DEPOSITS

	Note		2011			2010	
		PTF	SHF	Total	PTF	SHF	Total
				—— (Rupe	es) ———		
Cash and other equival	ents						
Cash in hand		-	361,044	361,044	-	267,296	267,296
Stamps in hand		329,905	-	329,905	140,304	-	140,304
		329,905	361,044	690,949	140,304	267,296	407,600
Current and other acco	unts						
Current accounts							
- Local currency		716,006	753,206	1,469,212	225,551	539,462	765,013
Saving accounts	15.1	9,378,660	5,555,000	14,933,660	6,755,383	6,388,283	13,143,666
		10,094,666	6,308,206	16,402,872	6,980,934	6,927,745	13,908,679
Term deposits maturing	within						
twelve months	15.2	5,318,916	59,404,584	64,723,500			
		15,743,487	66,073,834	81,817,321	7,121,238	7,195,041	14,316,279

**<sup>15.1</sup>** These carry expected profit rates ranging from 5.00% to 8.00% (2010: 5.00% to 8.00%) per annum.

**15.2** These carry expected profit rates ranging from 12.70% to 12.90% (2010: Nil) per annum.

# 16. INVESTMENTS

Note		2011			2010	
	PTF	SHF	Total	PTF	SHF	Total
			—— (Rupe	es) ———		
16.1	-	-	-	5,000,000	141,235,776	146,235,776
16.2	4,646,059	13,050,931	17,696,990	786,895	13,791,661	14,578,556
16.3	-	12,010,713	12,010,713	-	11,280,441	11,280,441
16.4	5,940,784	95,625,885	101,566,669	11,669,527		11,669,527
	10,586,843	120,687,529	131,274,372	17,456,422	166,307,878	183,764,300
	16.1 16.2 16.3	16.1 - 16.2 <b>4,646,059</b> 16.3 - 16.4 <b>5,940,784</b>	PTF SHF  16.1  16.2 4,646,059 13,050,931 16.3 - 12,010,713 16.4 5,940,784 95,625,885	PTF SHF Total (Rupes)  16.1	PTF SHF Total PTF (Rupees)  16.1 5,000,000  16.2 4,646,059 13,050,931 17,696,990 786,895 16.3 - 12,010,713 12,010,713 - 10,566,669 11,669,527	PTF SHF Total PTF SHF

# 16.1 Held to maturity

				PTF	SHF	
2011	2010	Name of the investee company / organisations	2011	2010	2011	2010
Number of certificates		-		es) ———		
		Sukuk Certificates				
-	5,000	WAPDA 1st Sukuk Certificates	-	-	-	27,306,005
-	3,000	WAPDA 2nd Sukuk Certificates	-	-	-	15,035,509
-	4,200	Karachi Shipyard and Engineering				
		Works Sukuk Certificates - I	-	-	-	20,770,134
-	600	Karachi Shipyard and Engineering Works				
		Sukuk Certificates - II	-	-	-	3,000,000
-	100	Government of Pakistan Ijara - Sukuk				
		(Face Value of Rs. 100,000 each)	-	5,000,000	-	5,000,00
-	4,000	Sui Southern Gas Company				
		Sukkuk Certificates				
		(Face Value of Rs. 4,000 each)	-	-	-	15,045,850
-	2,000	Century Paper & Board Mills Limited - Sukuk				
		(Face Value of Rs. 4,000 each)	_	_	_	7,182,605
-	10,000	Engro Chemical Pakistan Limited - Sukuk	-	-	-	47,895,667
			-	5,000,000	-	141,235,776

**16.1.1** During the year, the Company divested Engro Chemical Pakistan Limited Sukuk earlier classified as held to maturity.

Consequently, in compliance with paragraph 9 of IAS 39 - Financial Instruments: Recognition and Measurement, the entire held to maturity portfolio of the Company is reclassified to available for sale.

The above reclassification has not resulted in any effect on the profit and loss for the year.

# 16.2 Details of investments in mutual funds – available for sale

				PTF		SHF
2011	2010	Name of the investee funds	2011	2010	2011	2010
Number of units		<del></del> -		Cost		
6,043	-	ABL Islamic Income Fund (Face Value Rs. 10 each	n) -	-	60,193	-
62,150	-	UBL Islamic Savings Fund	-	-	6,040,974	-
-	328,246	Meezan Capital Protected Fund - 1	-	-	-	13,383,498
225,314	6,062	Meezan Sovereign Fund	1,140,991	281,827	6,748,854	-
15,678	18,897	Meezan Cash Fund	505,068	505,068	200,910	408,163
		- 4 =	1,646,059	786,895	13,050,931	13,791,661

**16.2.1** Units having face value of Rs. 50 each, unless stated otherwise.

#### 16.3 Details of investments in listed securities – available for sale

			PTF		SHF
2011 2010	Name of the companies	2011	2010	2011	2010
Number of share	<b>2</b> S		——— (R	upees) ———-	
<b>90,000</b> 100,000	DG Khan Cement Company Limited	-	-	2,605,050	3,108,600
- 50,000	Fauji Fertilizer Bin Qasim Limited	-	-	-	1,875,800
105,000 -	Nishat Mills Limited	-	-	7,073,164	-
<b>200,000</b> 200,000	Lotte Pakistan PTA Limited	-	-	3,233,377	2,686,530
- 10,000	Attock Refinery Limited	-	-	-	1,302,158
50,000 -	Sitara Peroxide Limited	-	-	906,085	-
- 100,000	Sui Southern Gas Company Limited	-	-	-	2,307,353
		-	-	13,817,676	11,280,441
Less: Impairment in	the value of available for sale listed securities			(1,806,963)	
		-	-	12,010,713	11,280,441

16.3.1 Shares having face value of Rs. 10/- each, unless stated otherwise

#### 16.4 Details of Investment in Sukuk certificates - available for Sale

					PTF	SI	HF
2011	2010	Name of the companies	Note	2011	2010	2011	2010
Number	of certific	cates			(Rı	ıpees) ———–	
15,000	3,000	Sui Southern Gas Company Limite Sukuk Certificates	ed				
		(Face Value of Rs. 2,000 each)	16.4.3	5,940,784	11,669,527	23,869,471	-
5,000	-	WAPDA 1st Sukuk Certificates	16.4.4	-	-	26,116,816	-
3,000	-	WAPDA 2nd Sukuk Certificates	16.4.5	-	-	15,031,821	-
250	-	Government of Pakistan Ijara - Sukuk 8 (Face Value of					
		Rs. 100,000 each)	16.4.6	-	-	25,000,000	-
2,000	-	Century Paper & Board Mills Limited - Sukuk (Face Value of				•	
		Rs. 3,000 each)	16.4.7			5,607,777	
				5,940,784	11,669,527	95,625,885	-

- **16.4.1** Sukuk Certificates having face value of Rs. 5,000/- each, unless stated otherwise.
- **16.4.2** WAPDA Sukuk certificates amounting to Rs. 31,000,000/- (2010: Rs. 31,000,000/-) are held under lien with the State Bank of Pakistan in compliance with requirements of Section 29 of the Insurance Ordinance, 2000.
- **16.4.3** The expected profit rate is equivalent to three months KIBOR plus 20 basis points receivable quarterly with maturity in 2013. These are backed by mortgage charge over the properties of the company.
- **16.4.4** The expected profit rate is equivalent to six months KIBOR plus 35 basis points receivable semi-annually on provisional basis with maturity in October 2012. These are backed by the Government of Pakistan's Sovereign guarantee.
- **16.4.5** The expected profit rate is equivalent to six months KIBOR minus 25 basis points receivable semi-annually on provisional basis with maturity in July 2017. These are backed by the Government of Pakistan's Sovereign guarantee.
- **16.4.6** The expected profit rate is equivalent to six months weighted average yield of 6 months Market T-Bills plus 0 basis points with maturity in May 2014. These are backed by the Government of Pakistan's Sovereign guarantee.
- **16.4.7** The expected profit at the rate calculated through average of six months KIBOR plus 135 basis points receivable semi annually with maturity in September 2014. These are secured by way of mortgage of immovable property of the Company and ranking of the hypothecation charge of the assets.

# 16.5 Market value of investment

			PTF		SHF
		201	1 2010	2011	2010
	Held to maturity	-	5,036,667	-	146,815,166
	Available for sale	10,978,681	12,949,361	117,988,660	29,365,676
		10,996,075	17,986,028	117,988,660	176,180,842
17.	DEFERRED TAX ASSET	Note	e 20 ——	)11 (Rupees)	2010
	<b>Deferred Tax debits arising in respect of:</b> Available tax losses	17.1	24,08	86,744	25,481,651
	<b>Deferred Tax credit arising due to :</b> Accelerated depreciation allowance			98,137) 78,607	(2,592,830) 22,888,821

- 17.1 The available tax losses on which deferred tax asset has been accounted for amounted to Rs. 68,819,268/(2010: Rs. 72,804,718/-)
- 17.2 The management based on financial projections prepared during the year, estimates that sufficient taxable profits would be available in future against which this deferred tax assets could be utilised.

# 18. CONTRIBUTION DUE BUT UNPAID - unsecured, considered good

			Note	2011	2010
				———(Rupe	ees) ———
	Relat	red party		1,005,402	13,299
	Othe	rs		82,441,207	45,087,195
				83,446,609	45,100,494
	Less:	Provision for doubtful balances	18.1	2,849,074	1,629,286
				80,597,535	43,471,208
	18.1	Provision for doubtful balances			
		Opening balance		1,629,286	-
		Provision made during the year		1,219,788	1,629,286
				2,849,074	1,629,286
19.	ACCI	RUED INVESTMENT INCOME			
	PTF			256,944	219,607
	SHF			4,667,196	4,926,665
				4,924,140	5,146,272

			2011			2010	
	Note	PTF	SHF	Total	PTF	SHF	Total
	-			—— (Rupees	) ———		
20.	PREPAYMENTS						
	Prepaid retakaful ceded	22,959,591	-	22,959,591	17,498,177	-	17,498,177
	Prepaid rent	-	925,917	925,917	-	233,630	233,630
	Prepaid takaful contribution 20.1	-	283,968	283,968	-	1,118,705	1,118,705
	Prepayment - takaful ombudsman	-	125,001	125,001	-	125,001	125,001
	Prepayment - services contract	-	1,237,080	1,237,080	-	1,250,687	1,250,687
		22,959,591	2,571,966	25,531,557	17,498,177	2,728,023	20,226,200

20.1 This includes prepaid contribution to a related party of Rs. 270,828 (2010 : Rs. 500,446)

# 21. SUNDRY RECEIVABLES - Considered good

		2011			2010	
	PTF	SHF	Total	PTF	SHF	Total
			—— (Rupees)			
Security deposits	254,523	253,358	507,881	254,523	250,957	505,480
Advance to employees	-	682,016	682,016	-	1,020,143	1,020,143
Advance for goods	-	137,500	137,500	-	2,500	2,500
Claims receivable	-	29,024	29,024	-	7,415	7,415
Federal excise duty	11,176	-	11,176	-	-	-
Others	3,206	472,994	476,200	-	527,659	527,659
	268,905	1,574,892	1,843,797	254,523	1,808,674	2,063,197

# 22. FIXED ASSETS

	Note	2011 ————(Rup	2010 ees) ————
Tangible	22.1	30,563,627	35,793,112
Intangible	22.2	6,929,987	8,335,943
Capital work in progress	22.3	11,125,673	9,706,742
		48,619,287	53,835,797

#### Tangible 22.1.

		Cost		Accui	nulated de	preciation	Book	
Particulars	As at January 01, 2011	Addition / (deletion)	As at December 31, 2011	As at For the January year 01, 2011		As at December 31, 2011	Value As at December 31, 2011	Rates (%)
				— (Rupees)				
Furniture and fixtures	13,171,788	516,680	13,688,468	2,837,783	1,595,307	4,433,090	9,255,378	15
Office equipment	6,697,607	523,445	7,205,622	1,403,039	835,395	2,235,993	4,969,629	15
		(15,430)			(2,441)			
Motor vehicles	23,535,542	-	23,535,542	7,587,689	3,189,576	10,777,265	12,758,277	20
Computer equipment	7,873,700	760,375	8,580,575	3,657,014	1,367,694	5,000,232	3,580,343	30
		(53,500)			(24,476)			
	51,278,637	1,800,500	53,010,207 1	5,485,525	6,987,972	22,446,580	30,563,627	
		(68,930)			(26,917)			

# 2010

		Cost			Accumulated depreciation				
Particulars	As at January 01, 2010	Addition / (deletion)	As at December 31, 2010	As at January 01, 2010	For the year	As at December 31, 2010	value As at December 31, 2010	Rates (%)	
				— (Rupees)			<del>-</del>		
Furniture and fixtures	8,091,717	5,080,071	13,171,788	1,535,491	1,302,292	2,837,783	10,334,005	15	
Office equipment	3,871,057	2,826,550	6,697,607	698,830	704,209	1,403,039	5,294,568	15	
Motor vehicles	23,209,369	3,098,211	23,535,542	4,735,953	3,832,158	7,587,689	15,947,853	20	
		(2,772,038)			(980,422)				
Computer equipment	6,511,709	1,425,241	7,873,700	2,159,949	1,509,715	3,657,014	4,216,686	30	
		(63,250)			(12,650)				
	41,683,852	12,430,073	51,278,637	9,130,223	7,348,374	15,485,525	35,793,112		
		(2,835,288)			(993,072)				

#### 22.2 Intangible

# 2011

		Cost		Accur	nulated am	ortisation	Book	
Particulars	As at January 01, 2011	Addition / (deletion)	As at December 31, 2011	As at January 01, 2011	For the year	As at December 31, 2011	value As at December 31, 2011	Rates (%)
				— (Rupees)				
Computer Software	14,729,817	287,590	15,017,407	6,393,874	1,693,546	8,087,420	6,929,987	20
			20	10				
		Cost		Accur	nulated am	ortisation	Book	
Particulars	As at January 01, 2010	Addition	As at December 31, 2010	As at January 01, 2010	For the year	As at December 31, 2010	value As at December 31, 2010	Rates (%)
				— (Rupees)				
Computer Software	14,164,333	565,484	14,729,817	4,379,683	2,014,191	6,393,874	8,335,943	20

		2011 ————(Rupees	2010
22.	3 Capital work in progress	———(nupee:	•, ———
	Advance to suppliers and contractors in respect of:		
	Equipment ERP software	11,125,673 11,125,673	799,832 8,906,910 9,706,742
22.	The depreciation charge for the year has been allocated as follow:		
	Management expenses General and administrative expenses	4,891,580 2,096,392 6,987,972	5,143,862 2,204,512 7,348,374
22.	The amortisation charge for the year has been allocated as follow:		
	Management expenses General and administrative expenses	1,185,482 508,064 1,693,546	1,409,934 604,257 2,014,191
23. PR	OVISION FOR DOUBTFUL CONTRIBUTION NET OF WAKALA		
	vision for doubtful contribution s: Reversal of Wakala fee	1,219,788 191,874 1,027,914	1,629,286 663,176 966,110

# 24. WAKALA FEE

The shareholders of the Company manage the general takaful operations for the participants and charges 35% for motor, 60% for cash withdrawal and 40% for others (2010: charged 30% for motor, Nil for cash withdrawal and 45% for others) of gross contribution written net off administrative surcharge on co-takaful inward as wakala fee against the services.

# 25. MANAGEMENT EXPENSES

Salaries, allowances and other benefits 25.1 <b>47,798,444</b> 49,70	 01,162 58,740 74,168
Salaries, allowances and other benefits 25.1 <b>47,798,444</b> 49,70	8,740
	8,740
Shariah advisors' fee <b>1,397,578</b> 1,29	4,168
Consultancy fee <b>943,000</b> 1,07	
Rent, rates and electricity <b>6,775,236</b> 7,49	91,966
Communication <b>2,159,969</b> 1,83	78,149
	37,339
Traveling and entertainment 1,906,056 3,82	21,507
Depreciation 22.4 <b>4,891,580</b> 5,14	13,862
	9,934
	21,655
	39,182
	)5,753
5 1	4,777
	18,722
<i>,</i>	74,463
	66,340
	12,431
	55,738
	70,692
	15,747
	23,754
	32,345
	17,331
	7,273
<b>86,177,569</b> 92,63	73,030



**25.1** Include staff retirements benefits amounting to Rs. 1,554,660/- (2010: Rs. 1,411,346/-).

# 26. MODARIB'S FEE

The shareholders of the Company manage the participants' investments as a Modarib and charge 40% (2010: 40%) Modarib's share of the investment income earned by PTF.

# 27. GENERAL AND ADMINISTRATIVE EXPENSES

	Note	2011	2010
		———(Rup	ees) ————
Salaries, allowances and other benefits	27.1	20,485,048	21,300,498
Shariah advisors' fee		598,962	539,460
Consultancy fee		-	460,358
Rent, rates and electricity		2,903,672	3,210,843
Communication		958,637	918,809
Printing and stationery		498,135	380,288
Traveling and entertainment		816,881	1,637,789
Depreciation	22.4	2,096,392	2,204,512
Amortisation	22.5	508,064	604,257
Repairs and maintenance		1,494,668	2,109,281
Vehicle running		1,435,391	1,431,078
Legal and professional charges		420,089	415,483
Takaful contribution		748,611	878,024
Training expenses		81,296	117,627
Fees and subscription		53,051	24,146
Bank charges		37,372	48,185
Auditors' remuneration	27.2	793,301	762,128
Expense on combined policies		-	30,297
Contribution discount		504,682	-
Provision for wakala refund		191,874	663,176
Office expenses		56,309	62,463
Conference and seminar		3,600	95,895
EOBI		124,320	121,005
Janitorial services		85,301	63,142
Others		156,897	502,922
		35,052,553	38,581,666

**27.1** Include staff retirements benefits amounting to Rs. 666,283/- (2010: Rs. 604,862/-).

# **27.2** Auditors' remuneration

		2011 ————(Rupees	2010 s) ———
	Audit fee Half yearly review Review and other certifications Out of pocket expenses	300,000 160,000 235,000 98,301 793,301	300,000 160,000 210,000 92,128 762,128
28.	OTHER INCOME / (CHARGES)		
	Exchange gain (Loss) / gain on disposal of fixed assets	9,682 (12,990) (3,308)	20,821 162,082 182,903

#### 29. TAXATION

**29.1** The tax assessments of the Company have been finalised up to and including tax year 2011 as the Company has filed tax returns which are deemed assessed in terms of section 120(1) of the Income Tax Ordinance, 2001.

# 29.2 Tax charge reconciliation

2011 %	2010 %
35.00	35.00
	(67.16)
,	(2.33)
11.09_	(69.49)
23.91	(34.49)
	35.00 23.35 (12.26) 11.09

# 30. REMUNERATION OF CHIEF EXECUTIVE, DIRECTORS AND EXECUTIVES

Aggregate amounts charged in the financial statements for remuneration, including all benefits to Chief Executive, Directors, and Executives of the Company are as follows:

	2011		20	10
	Chief Executive Officer	Executives	Chief Executive Officer	Executives
		———— (Ruj	oees) ———-	
Managerial remuneration	-	10,016,920	3,769,275	6,283,830
House rent	-	4,507,614	1,712,734	2,811,164
Utilities	-	886,112	373,491	515,822
Medical expenses	-	596,564	141,446	342,048
Others	-	508,724	656,648	1,674,594
	-	16,515,934	6,653,594	11,627,458
Number of persons	1	11	1	7

- **30.1** The Company also provides some of the Executives with free use of Company maintained cars.
- **30.2** Certain directors have been reimbursed boarding and lodging costs in relation to attending Board meetings of the Company as per Company's policy.

#### 31. RISK MANAGEMENT

# 31.1 Takaful risk

The PTF issues general takaful contracts which are classified in following segments:

- Fire and property
- Marine, aviation and transport
- Motor
- Miscellaneous

Generally most takaful contracts carry the risk for the period of one year except marine and some contracts of miscellaneous which expire in three months and within one month respectively.

Key management recognises the critical importance of having efficient and effective risk management systems in place. The Board of Directors of the Company supervises the overall risk management approach within the Company. For this, underwriting, claim and retakaful committees are formed to monitor the core business activities. This is further supplemented with a clear organisational structure with documented delegated authorities and responsibilities from the Board to executive management.



The risk under any takaful contract is the possibility of its occurrence and there is an uncertainty of the amount of claim resulting from occurrence of the event. PTF also faces a risk under takaful contracts that the actual claims payments or timing thereof differs from expectations. This is influenced by frequency of claims, severity of claims, actual claim paid and subsequent development of long-term claims. For these general takaful contracts the most significant risks arise from climate changes, natural disasters and other catastrophies.

The PTF's risk exposure is mitigated by employing a comprehensive framework to identify, assess, manage and monitoring of risk. This framework includes implementation of underwriting strategies which aim to ensure the careful selection of takaful contracts and the diversification in terms of portfolio, type and amount of the risk. Adequate retakaful is arranged to mitigate the effect of the potential loss from individual and large or catastrophic events covered under takaful contracts. PTF has also limited its exposure by imposing limits to the maximum risk exposure in a single takaful contract in each class of business.

Further, in order to reduce the risk exposure of the PTF, the Company adopts proactive claim handling procedures and strict claim review policies including active management and prompt pursuing of the claims, regular detailed review of claim handling procedures and frequent investigation of possible false claims.

The PTF's class wise risk exposure (in a single policy) is as follows:

		2011	
	Maximum Gross Risk Exposure	Maximum Retakaful Cover	Highest Net Risk Retention
		-— Rupees ————	
Class			
Fire and property	830,000,000	820,000,000	10,000,000
Marine, aviation and transport	92,326,355	86,326,355	6,000,000
Motor	19,515,086	18,765,086	750,000
Miscellaneous	100,000,000	95,000,000	5,000,000
		2010	
	Maximum	Maximum	Highest
	Gross	Retakaful	Net Risk
	Risk Exposure	Cover	Retention
		-— Rupees ———	
Class			
Fire and property	600,000,000	590,000,000	10,000,000
Marine, aviation and transport	84,815,043	78,815,043	6,000,000
Motor	12,250,000	11,500,000	750,000
Miscellaneous	100,000,000	98,095,238	1,904,762

# Uncertainty in the estimation of future claims payment

Claims on general takaful contracts are payable on a claim occurrence basis. The PTF is liable for all covered events that occur during the term of the takaful contract.

An estimated amount of the claim is recognised at the intimation of incurred claims to the Company. The estimation of the amount is based on management judgment or preliminary assessment by the independent surveyor appointed for this purpose. The initial estimates include expected settlement cost of the claims.

There are several variable factors which affect the amount and timing of recognised claim liabilities. The Company takes all reasonable measures to mitigate the factors affecting the amount and timing of claim settlements. However, uncertainty prevails with estimated claim liabilities and it is likely that final settlement of these liabilities may be different from initial recognised amount. Similarly, the provision for claims incurred but not reported may differ from the amount estimated.

#### **Key assumptions**

The principal assumption underlying the liability estimation of IBNR and contribution deficiency reserve is that the PTF's future claim development will follow current pattern for occurrence and reporting as the Company does not have sufficient historical pattern available. These include assumptions in respect of average loss ratio, expenses of claim settlement and provision for claims incurred but not reported. The management uses judgment to assess the extent to which past occurrence and reporting pattern will not apply in future. The judgment includes external factors e.g. treatment of one-off occurrence claims, changes in market factors and economic conditions. The internal factors such as portfolio mix, policy conditions and claim handling procedures are also considered in this regard.

The net of retakaful loss ratios for each class of business is as follows:

	Net loss ratio 2011 %	Net loss ratio 2010 %
Class	/6	70
Fire and property	29.41%	52.70%
Marine, aviation and transport	66.85%	81.89%
Motor	88.25%	109.35%
Miscellaneous	31.35%	29.83%

#### **Sensitivities**

The claim liabilities are sensitive to changes in the key assumptions. As the PTF usually does not enter into long term takaful contracts, it does not assume any significant impact of changes in market conditions on unexpired risks. However, results of sensitivity testing due to the variation in assumptions of average claim cost on gross claim liabilities, net claim liabilities, PTF revenue and equity will be as follows:

			2011		
	Change in assumption	lmpact on gross liabilities	Impact on net liabilities	Impact on PTF revenue	Impact on PTF equity
			(Rupees) ——		
Average claim cost	10% increase	11,093,465	8,167,150	8,167,150	8,167,150
			2010		
	Change in assumption	lmpact on gross liabilities	Impact on net liabilities	Impact on PTF revenue	Impact on PTF equity
			(Rupees) ——		
Average claim cost	10% increase	7,989,247	6,370,665	6,370,665	6,370,665

**31.1.1** The following table shows the estimated cumulative incurred claims for each successive accident year at each balance sheet date, together with cumulative payments to date.

# **Claims development table**

Accident year	2008	2009	2010	2011
		———(Rupe	ees) ————	
Estimate of ultimate claim cost:				
At the end of accident year	27,197,754	113,227,437	162,400,594	187,397,677
One year later	27,853,073	106,701,790	160,113,370	-
Two years later	26,352,907	101,744,512	-	-
Three years later	26,252,907			
Current estimate of cumulative claims	26,252,907	101,744,512	160,113,370	187,397,677
Cumulative payments to date	(26,152,907)	(100,129,119)	(145,616,116)	(92,675,675)
Liability recognised in the balance sheet	100,000	1,615,393	14,497,254	94,722,002

# 31.2 Liquidity risk

Liquidity risk is the risk that the Company will encounter difficulty in meeting obligations associated with its financial liabilities. To guard against the risk, the Company maintains balance of cash and cash equivalent and readily marketable securities. The maturity profile of assets and liabilities are also monitored to ensure adequate liquidity is maintained.

# Maturity profile of financial assets and liabilities:

	December 31, 2011						
		Profit Bearing		Noi	n-Profit Beari	ng —	_
	Maturity up to one year	Maturity after one year	Sub total	Maturity up to one year	Maturity after one year	Sub total	Total
				—— (Rupees)			
FINANCIAL ASSETS							
Cash and bank deposits	79,657,160	-	79,657,160	2,160,161	-	2,160,161	81,817,321
Investments	55,927,071	45,639,598	101,566,669	-	29,707,703	29,707,703	131,274,372
Long term security deposits	-	-	-	-	1,045,675	1,045,675	1,045,675
Contribution due but unpaid	-	-	-	80,597,535	-	80,597,535	80,597,535
Retakaful & other recoveries in							
respect of outstanding claims	-	-	-	29,263,151	-	29,263,151	29,263,151
Accrued investment income	-	-	-	4,924,140	-	4,924,140	4,924,140
Sundry receivables	-	-	-	1,843,797	-	1,843,797	1,843,797
	135,584,231	45,639,598	181,223,829	118,788,784	30,753,378	149,542,162	330,765,991
FINACIAL LIABILTIES							
Provision for outstanding claims	-	-	-	110,934,649	-	110,934,649	110,934,649
Amount due to retakaful operators	-	-	-	33,146,839	-	33,146,839	33,146,839
Accrued expenses	-	-	-	1,012,997	-	1,012,997	1,012,997
Other creditors and accruals				20,707,221		20,707,221	20,707,221
			-	165,801,706	-	165,801,706	165,801,706

# Maturity profile of financial assets and liabilities:

	December 31, 2010						
		Profit Bearing		Noi	n-Profit Beari	ng —	_
	Maturity up to one year	Maturity after one year	Sub total	Maturity up to one year	Maturity after one year	Sub total	Total
				—— (Rupees)			
FINANCIAL ASSETS							
Cash and bank deposits	13,143,666	-	13,143,666	1,172,613	-	1,172,613	14,316,279
Investments	-	157,905,303	157,905,303	-	25,858,997	25,858,997	183,764,300
Long term security deposits	-	-	-	-	1,045,675	1,045,675	1,045,675
Contribution due but unpaid	-	-	-	43,471,208	-	43,471,208	43,471,208
Retakaful & other recoveries in							
respect of outstanding claims	-	-	-	16,185,819	-	16,185,819	16,185,819
Accrued investment income	-	-	-	5,146,272	-	5,146,272	5,146,272
Sundry receivables	-	-	-	2,060,697	-	2,060,697	2,060,697
	13,143,666	157,905,303	171,048,969	68,036,609	26,904,672	94,941,281	265,990,250
FINACIAL LIABILTIES							
Provision for outstanding claims	-	-	-	79,892,470	-	79,892,470	79,892,470
Amount due to retakaful operators	-	-	-	38,043,696	-	38,043,696	38,043,696
Accrued expenses	-	-	-	923,543	-	923,543	923,543
Other creditors and accruals	-	-	-	10,376,615	-	10,376,615	10,376,615
				129,236,324		129,236,324	129,236,324

The following table demonstrates the sensitivity to a reasonable change in interest rates, with all other variables held constant, of the Company's profit before tax and equity based upon average balances and rates:

	Increase / Decrease In basis points	Effect on profit before tax	Effect on equity
Decmeber 31, 2011	100	253,461	253,461
	(100)	(253,461)	(253,461)
Decmeber 31, 2010	100	233,607	233,607
	(100)	(233,607)	(233,607)

#### 31.3 Profit / mark-up / yield rate risk

Profit / mark-up / yield rate risk is the risk of changes in profit / mark-up / yield rates reducing the overall return on mark-up bearing assets. The Company is exposed to profit / mark-up / yield rate risk in respect of bank balances and deposits and held to maturity investments. Effective profit / mark-up / yield rates on such accounts are disclosed in the relevant note.

#### 31.4 Market risk

Market risk is the risk that the value of a financial instrument will fluctuate as a result of changes in market prices, whether those changes are caused by factors specific to the individual security, or its issuer, or factors affecting all securities traded in the market. The Company manages its exposure to such risks by maintaining a diversified portfolio comprising of islamic mutual funds and listed securities.

#### 31.5 Credit risk and concentration of credit risk

Credit risk is the risk, which arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss. The Company is mainly exposed to credit risk on contribution due but unpaid, amount due from cotakaful, bank balances and retakaful assets. The Company attempts to control credit risk by monitoring credit exposures with counterparties and by continually assessing the credit worthiness of counterparties.

The table below analyses the Company's maximum exposure to credit risk:

	2011	2010	
	————(Rupees) ————		
Retakaful recoveries against outstanding claims	29,263,151	16,185,819	
Contribution due but unpaid	80,597,535	43,471,208	
Bank deposits	81,126,372	13,908,679	
Investments	131,274,372	183,764,300	
Accrued investment income	4,924,140	5,146,272	
Sundry receivables	1,843,797	2,060,697	
•	329,029,367	264,536,975	

Genral provision is made for receivables according to the Company's policies. The remaining past due balances were not impaired as they relate to a number of policy holders for whom there is no history of default

2011	2010	
————(Rupees) ————		
70,423,689	39,792,780	
8,451,679	3,392,162	
4,571,241	1,915,552	
83,446,609	45,100,494	
2,849,074	1,629,286	
80,597,535	43,471,208	
	70,423,689 8,451,679 4,571,241 83,446,609 2,849,074	



The credit quality of the company's bank balances can be assessed with reference to external credit ratings as follows:

	2011	2010	
	————(Rupees) ————		
Rating			
AAA	-	699,273	
AA+	244,664	-	
AA	1,768,046	306,472	
AA-	4,484,662	6,973,786	
A	17,551,522	5,928,596	
A-	57,077,478	-	
BBB+	<u>-</u> _	551_	
	81,126,372	13,908,678	

An analysis of retakaful assets recognised by the rating of the entity from which it is due is as follows:

#### **Retakaful assets**

netural assets	Amount due from retakaful operators	2011 Retakaful recoveries against outstanding claims —— Rupees ———	Other Retakaful Assets
Rating			
A or above BBB	- - - -	23,410,521 5,852,630 	18,367,673 4,591,918 22,959,591
Retakaful assets		2010	
	Amount due from retakaful operators	Retakaful recoveries against outstanding claims — Rupees ———	Other Retakaful Assets
Rating			
A or above BBB	- - -	12,952,957 3,232,862 16,185,819	13,998,539 3,499,638 17,498,177

Concentration of credit risk exists when changes in economic or industry factors affect the group of counterparties whose aggregate credit exposure is significant in relation to the Company's total credit exposure. The Company's portfolio of financial assets subject to credit risk other than concentration in banks is broadly diversified and transactions are entered into with diverse credit worthy counterparties thereby mitigating any significant concentration of credit risk. The table below analysis the concentration of credit risk by industrial distribution:

	<b>2011</b> %
Banks	47.09
Beverages	0.40
Chemical	2.49
Construction	2.79
Engineering	0.71
Food	3.35
Hospital	0.70
Individuals	5.61
Oil & Gas	1.19
Others	10.82
Paper	0.19
Pharmaceutical	6.51
Printing & Packages	0.35
Services	6.33
Steel	0.31
Sugar	0.02
Textile	11.14
	100.00

#### 31.6 Foreign Exchange risk

Currency risk is the risk that the value of a financial asset or liability will fluctuate due to changes in foreign currency rates. Foreign exchange risk arises mainly where receivables and payables exist due to transactions in foreign currencies. As the Company had no material assets or liabilities in foreign currencies at the year end, the Company is not materially exposed to foreign exchange risk.

# 31.7 Capital Management

Capital requirements applicable to the Company are set and regulated by the SECP. These requirements have been put in place to ensure sufficient solvency margins. The Company manages its capital requirement by assessing its capital structure against the required capital level on a regular basis. Currently the Company has a paid-up capital of Rs. 307,800,080/- against the minimum required paid-up capital of Rs. 300,000,000/- set by the SECP for the insurance companies / takaful operators for the year ended 31 December 2011.

#### 31.8 Fair value of financial instruments

Fair value is an amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction. Consequently, differences may arise between the carrying values and the fair value estimates.

The fair values of all the financial instruments are estimated to be not significantly different from their carrying values except held to maturity and available for sale investments whose fair values have been disclosed in note 15 to the financial statements.

#### 31.9 Retakaful risk

In order to minimise the financial exposure arising from large claims, the Company, in the normal course of business, enters into agreement with other parties for retakaful purposes. Retakaful ceded does not relieve the PTF from its obligation to takaful contract holders and as a result the PTF remains liable for the portion of outstanding claims covered under retakaful to the extent that retakaful company fails to meet the obligation under the retakaful agreements.

To minimise its exposure to significant losses from retakaful insolvencies, the Company evaluates the financial condition of its retakaful companies and monitors concentration of credit risk arising from similar geographic regions, activities or economic characteristics of retakaful.

#### 32. RELATED PARTIES DISCLOSURES

Related parties comprise of related group companies, associates, directors and key management personnel. The Company in the normal course of business carries out transactions with various related parties. Balances with related parties are disclosed in their relevant notes to the financial statements. Material transactions with related parties, other than remuneration and benefits to directors and key management personnel under the terms of their employment, are given below:

Relationship	Nature of transactions	2011 ———— (Rup	2010 ees) ———
Major shareholders	Commission paid	266,049	547,105
Group companies	Payment made by related parties on behal	f	
	of the company	13,406,002	15,398,509
	Claims expenses	2,281,917	1,196,572
	Contribution paid	1,229,784	1,832,660
	Contribution written	1,784,889	808,355
	Transfer of advance against future issue		
	of share capital	2,660,568	-
Employees provident fund	Contribution paid	2,350,628	2,016,208

# 33. DATE OF AUTHORISATION FOR ISSUE

These financial statements were authorised for issue on April 09, 2012 by the Board of Directors of the Company.

# 34. GENERAL

- **34.1** Figures in these financial statements have been rounded off to the nearest Rupee, unless otherwise stated.
- **34.2** Certain figures have been reclassified for a more accurate presentation in these financial statements. However, the figures were not material to be disclosed separately.

Chairman

Chief Executive

Director

# **PATTERN OF SHAREHOLDING**

As at December 31, 2011

Number of shareholders	Shareholdings	Total shares held
3	shareholding from 1 to 100 shares	3
2	shareholding from 501 to 1000 shares	2,000
8	shareholding from 4001 to 4500	32,640
11	shareholding from 5001 to 10000	69,360
4	shareholding from 10001 to 15000	40,800
1	shareholding from 15001 to 20000	16,320
3	shareholding from 20001 to 25000	61,200
4	shareholding from 40001 to 45000	163,202
1	shareholding from 70001 to 75000	73,500
1	shareholding from 115001 to 120000	120,000
3	shareholding from 125001 to 130000	378,000
2	shareholding from 235001 to 240000	480,000
2	shareholding from 240001 to 245000	489,800
1	shareholding from 260001 to 265000	262,500
1	shareholding from 300001 to 305000	302,400
3	shareholding from 475001 to 480000	1,440,000
1	shareholding from 510001 to 515000	513,750
1	shareholding from 565001 to 570000	566,250
1	shareholding from 1085001 to 1090000	1,089,033
1	shareholding from 2345001 to 2350000	2,350,000
2	shareholding from 2495001 to 2500000	5,000,000
1	shareholding from 3073001 to 3078000	3,078,000
1	shareholding from 3250001 to 3255000	3,251,250
1	shareholding from 4995001 to 5000000	5,000,000
1	shareholding from 5995001 to 6000000	6,000,000
60	Total	30,780,008

1.	Categories of shareholders	Shares held	Percentage
1.1	Directors, Chief Executive Officer,	and their spouse and minor children.	
	1.1.1. Sheikh Ali Bin Abdullah	1,089,033	3.54%
	1.1.2. Said Gul & Spouse	1,080,000	3.51%
	1.1.3. Zahid H. Awan	40,801	0.13%
	1.1.4. Abdul Basit Al-Shaibei	1	0.00%
1 2	Associated Companies undertak	ngs and volated parties	
1.2	Associated Companies, undertak	ngs and related parties.	
	a) Qatar National Bank	5,000,000	16.24%
	b) Masraf Al-Rayan	6,000,000	19.49%
1.3	NIT and ICP	-	0.00%
		and the second second	
1.4	Banks, Development Financial In:	titutions, Non Banking Financial Institutions.	
	1.4.1. Qatar National Bank	5,000,000	16.24%
	1.4.2. Masraf Al-Rayan	6,000,000	19.49%
	1.4.3. Qatar Islamic Bank	2,500,000	8.12%
	1.4.4. Qatar International Islamic	Bank 2,500,000	8.12%
	1.4.5. Amwal QSC	2,350,000	7.63%
	1.4.6. Doha Bank	302,400	0.98%
1.5	Insurance Companies		
	1.5.1. Qatar Islamic Insurance Co.	3,251,250	10.56%
1.0	Mandanahara and Mustural Funda		0.000/
1.6	Modarabas and Mutual Funds	<del>-</del>	0.00%
1.7	Share holders holding 10%		
	1.7.1. Qatar Islamic Insurance Co.	3,251,250	10.56%
	1.7.2. Fawad Yusuf Securities (Pvt	) Ltd. 3,078,000	10.00%
	1.7.3. Qatar National Bank	5,000,000	16.24%
	1.7.4. Masraf Al-Rayan	6,000,000	19.49%
1.8	General Public		
	a. Local	2,002	0.00%
	b. Foreign	3,586,521	11.65%
19	Others (to be specified)	_	_
	a titel (to be specified)		

Annual Report 2011

# **PROXY FORM**

# The Company Secretary Pak-Qatar General Takaful Limited

Suite # 402-404, Business Arcade Sharea Faisal, Karachi-75400 Pakistan

I / We	of	being the member(s
of Pak-Qatar General	Takaful Limited and holder of	ordinary shares as per share registe
Folio No	appoint	o
	or failing him/her	0
	as my/our proxy to vote and act for m	ne/us on my/our behalf at the <b>6th Annual Genera</b>
Meeting of Pak-Qata	r General Takaful Limited to be held on	30 April 2012 and at any adjournment thereo
Signed this	day of April 2012	
(Witnesses)		
1	(Signature)	
	(Name)	Please affix
	(4.11)	Rupees five revenue
	(Address)	stamp
	(CNIC / Passport No.)	Signature of
		member(s)
2	(Signature)	
	(Name)	
	(Address)	
	(CNIC / Passport No.)	

**Notes:** Proxies in order to be effective must be received by the company not less than 48 hours before the meeting.

# **PAK-QATAR GENERAL TAKAFUL LIMITED**

402-403, Business Arcade, Plot # 27A, Block 6 P.E.C.H.S, Sharea Faisal, Karachi 75400

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